County Connection

Agenda Item #7

To: Marketing, Planning, & Legislative Committee **Date:** March 20, 2026

From: Ryan Jones, Manager of Marketing & Communications **Reviewed by:** AMS

SUBJECT: Community Events

Background:
County Connection offers a Mobile Lobby, where staff visit various locations within our service area. When possible, staff also participate in select community and business events, and coordinates Class Pass field trips for schools served by our fixed routes.

Additional Information:
County Connection continues in-person customer outreach with the Mobile Lobby throughout our service area, including visits to libraries, senior centers, and transit hubs to assist people with trip planning, Clipper Access (formerly RTC) card and LINK (paratransit) applications, signing up with the Clipper app, and answering other general inquiries about our services.

Staff has 13 Mobile Lobby events scheduled in April and there are five class passes scheduled. Staff will also be attending the John Muir Earthday/Birthday Celebration, located at the John Muir National Historic Site in Martinez, and Community Care Day at Trinity Center in Walnut Creek.

For those who wish to come to our office, our lobby is open to the public on weekdays from 8:00 a.m. to 3:00 p.m., and our Customer Service Representatives answer phones on weekdays from 6:30 a.m. to 6:30 p.m.

Financial Implications:
Any costs associated with events are included in the Promotions budget.

Recommendation:
None, for information only.

Action Requested:
None, for information only.

Attachments:
Attachment 1: April 2026 Calendar
Attachment 2: Community Care Day flyer

MOBILE LOBBY

County Connection

APRIL 2026

IN PERSON HELP WITH SENIOR/YOUTH CLIPPER CARDS - PARATRANSIT SERVICES - TRIP PLANNING

VISIT A COUNTY CONNECTION LOBBY NEAR YOU!

SUN	MON	TUES	WED	THUR	FRI	SAT
			01 -	**02** RIDING RT 15 Pleasant Hill BART 10:10a, 12:10p Concord BART 11:23a	**03** NORTH CONCORD BART 8:45-10:45a	**04** -
	06 RIDING RT 20 DVC 9:21a Concord BART 9:50a	**07** -	**08** -	**09** CLAYTON LIBRARY 10a-Noon	**10** RIDING RT 19 Amtrak 10:45a Concord BART 11:40a	**11** -
12 -	**13** RIDING RT 1 Rossmoor 10:14a Mitchell Park 'n Ride 11:05a	**14** -	**15** -	**16** PLEASANT HILL SENIOR CENTER 8:30-10:30a	**17** MARTINEZ SENIOR CENTER 8:30-10:30a	**18** JOHN MUIR BIRTHDAY/ EARTH DAY CELEBRATION 10a-4p
19 -	**20** -	**21** RIDING RT 6 Orinda BART 11:23a, 1:16p Lafayette BART 12:15p	**22** -	**23** RIDING RT 35 San Ramon Transit Center 10:40a Dublin BART 11:45a	**24** RIDING RT 9 DVC 12:00p	**25** -
26 -	**27** RIDING RT 18 Amtrak 11:19a Pleasant Hill BART 12:30p	**28** RIDING RT 98X Amtrak 12:23p Walnut Creek BART 1:18p	**29** -	**30** -		

Joybound PEOPLE & PETS + TRINITY CENTER

COMMUNITY CARE DAY:

Resources for People & Pets Experiencing Housing Instability

Thursday, April 23 ❋ 10:00 AM - 3:00 PM

Trinity Center, 1888 Trinity Ave, Walnut Creek

- Housing Resources
- Career & Job Resources
- Clothing Resources
- Sidewalk Sale
- Beauty and Barbershop
- Pet Resources
- Pet Nutrition Information
- Pet Food Distribution
- Pet Spay/Neuter Vouchers*
- Provided Lunch
- And More!

In Partnership With:

Loaves and Fishes OF CONTRA COSTA Nourishing Lives

PURINA

Joybound PEOPLE & PETS

TRINITY CENTER

Visit joybound.org/trinity for more Information

*Pet spay/neuter offerings will be capped up to 30 vouchers, available on a first-come first-served basis. Appointments must be made during the Community Care Day event.