

To: Marketing, Planning, & Legislative Committee

Date: May 1, 2026

From: Ryan Jones, Manager of Marketing & Communications

Reviewed by: AMS

SUBJECT: Community Events

Background:

County Connection offers a Mobile Lobby, where staff visit various locations within our service area. When possible, staff also participate in select community and business events, and coordinates Class Pass field trips for schools served by our fixed routes.

Additional Information:

County Connection continues in-person customer outreach with the Mobile Lobby throughout our service area, including visits to libraries, senior centers, and transit hubs to assist people with trip planning, Clipper Access (formerly RTC) card and LINK (paratransit) applications, signing up with the Clipper app, and answering other general inquiries about our services.

Staff has 11 Mobile Lobby events scheduled in May and there are three Class Pass trips scheduled (school field trips taken on County Connection). Staff will also be attending the Truck Time San Ramon, an annual community event geared towards children and their parents.

For those who wish to come to our office, our lobby is open to the public on weekdays from 8:00 a.m. to 3:00 p.m., and our Customer Service Representatives answer phones on weekdays from 6:30 a.m. to 6:30 p.m.

Financial Implications:

Any costs associated with events are included in the Promotions budget.

Recommendation:

None, for information only.

Action Requested:

None, for information only.

Attachments:

Attachment 1: May 2026 Calendar





County Connection

MAY 2026



IN PERSON HELP WITH SENIOR/YOUTH CLIPPER CARDS - PARATRANSIT SERVICES - TRIP PLANNING

VISIT A COUNTY CONNECTION LOBBY NEAR YOU!

SUN	MON	TUES	WED	THUR	FRI	SAT
					01 Age Wellness Pleasant Hill Senior Center 10:00a-2:00p	02 -
03 -	04 RIDING RT 15 Pleasant Hill BART 10:10a, 12:10p Concord BART 11:23a	05 -	06 -	07 MARTINEZ SENIOR CENTER 8:30-10:30a	08 -	09 -
10 HAPPY MOTHER'S DAY 	11 RIDING RT 35 San Ramon Transit Center 10:10a Dublin BART 10:45a	12 -	13 MENTAL HEALTH STIGMA TODOS SANTOS 11a-3p	14 CLAYTON LIBRARY 10a-Noon	15 RIDING RT 18 Amtrak 8:39a Pleasant Hill BART 9:50a	16 TRUCK TIME SAN RAMON 9a-1p
17 -	18 RIDING RTS 28 & 17 Amtrak 9:30a Concord BART 10:33a, 11:37a N Concord BART 11:05a	19 -	20 -	21 RIDING RT 1 Rossmoor 9:14a Mitchell Park 'n Ride 10:05a	22 -	23 -
24 - 31	25 MEMORIAL DAY 	26 PLEASANT HILL BART 9:30-11:30	27 -	28 RIDING RT 6 Orinda BART 11:23a, 1:16p Lafayette BART 12:15p	29 -	30 -