

To: Operations & Scheduling Committee

Date: March 27, 2026

From: Pranjal Dixit, Manager of Planning

Reviewed by: AMS

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**SUBJECT: Fixed Route Operating Reports for February 2026**

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The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY25-26		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
<b>Total Passengers</b>	209,668	223,749	
<b>Average Weekday</b>	9,375	9,445	
<b>Pass/Rev Hour</b>	13.8	14.0	Standard Goal > 17.0
<b>Missed Trips</b>	0.58%	0.79%	Standard Goal < 0.25%
<b>Miles between Road Calls</b>	49,855	31,786	Standard Goal > 18,000

*\* Based on current standards from updated SRTP*

**Analysis**

Average weekday ridership was higher in February 2026 (9,375 passengers) than the previous month of February 2026 (9,098 passengers) and is 2% lower than February 2025 (9,556 passengers).

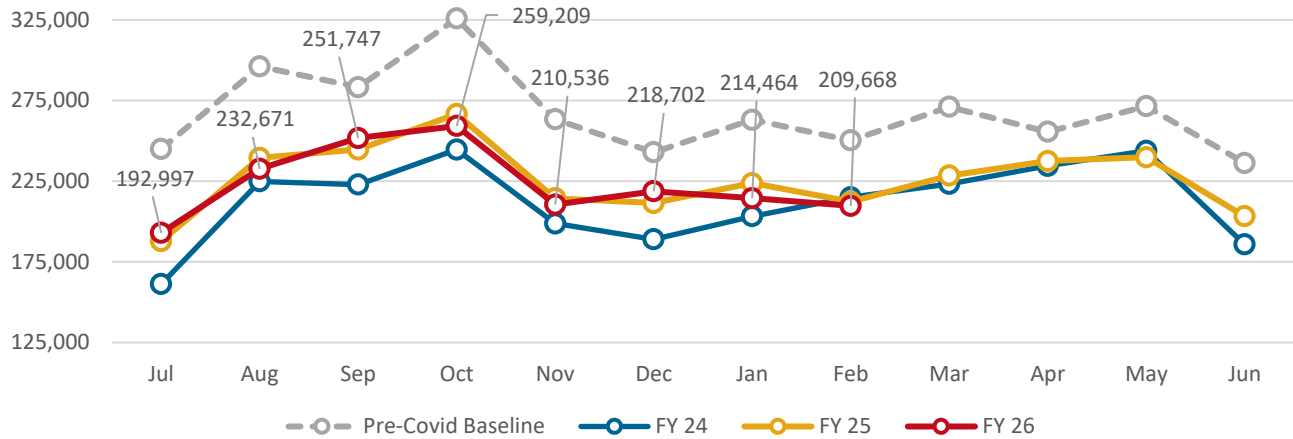
Productivity is a measurement of the average number of passengers per hour of revenue service. In February this was 13.8, which is higher than the previous month (13.3) and lower than February 2025 when passengers per hour was 14.0.

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in February was 0.58%, which is lower than the prior month when it was 1.60%.

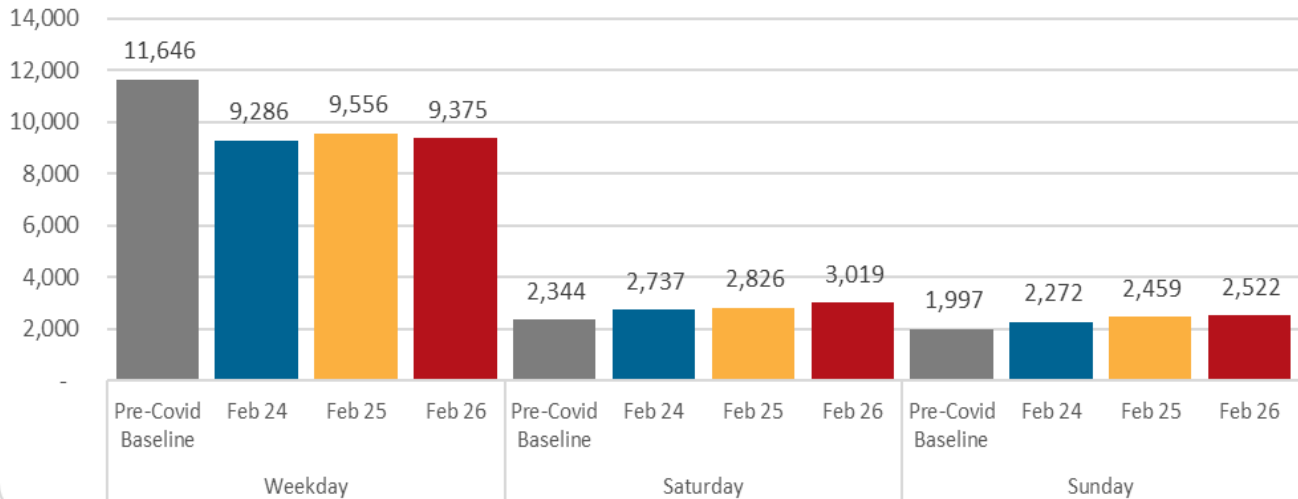
The number of miles between road calls (a bus going out of service due to mechanical issues) was 33,532 miles in February, lower than the prior month in which there were 49,855 miles between road calls. The rolling 12-month average is 30,976 miles between road calls.

Of a total of 209,688 passengers, 115,486 passengers had the potential to use a Clipper card aboard County Connection since 94,181 either used an employer or school pass or were on a free route. About 84% of the 115,486 potential Clipper card users paid using Clipper during this month.

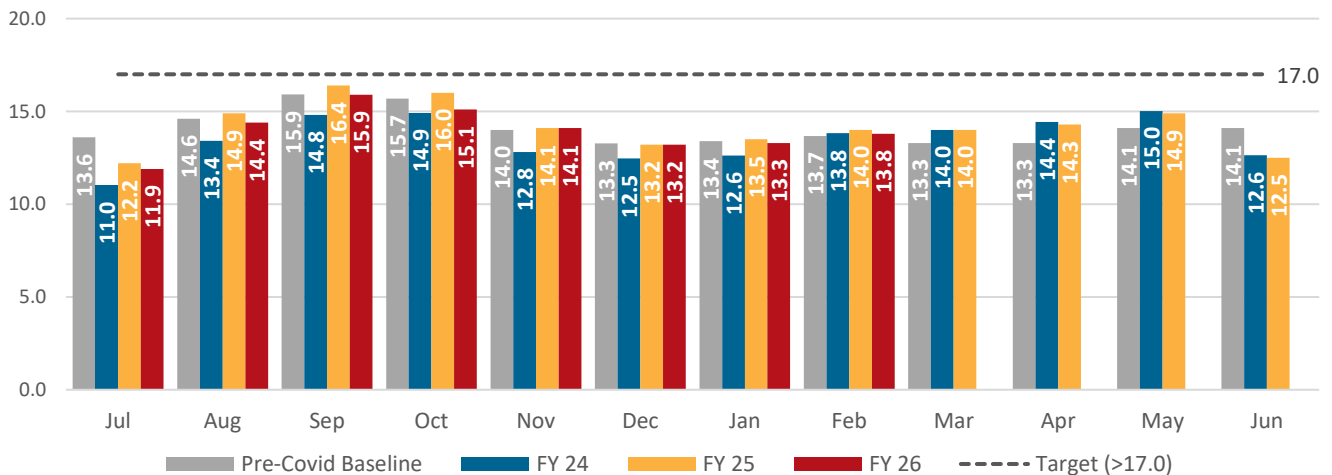
### Total Monthly Fixed Route Ridership



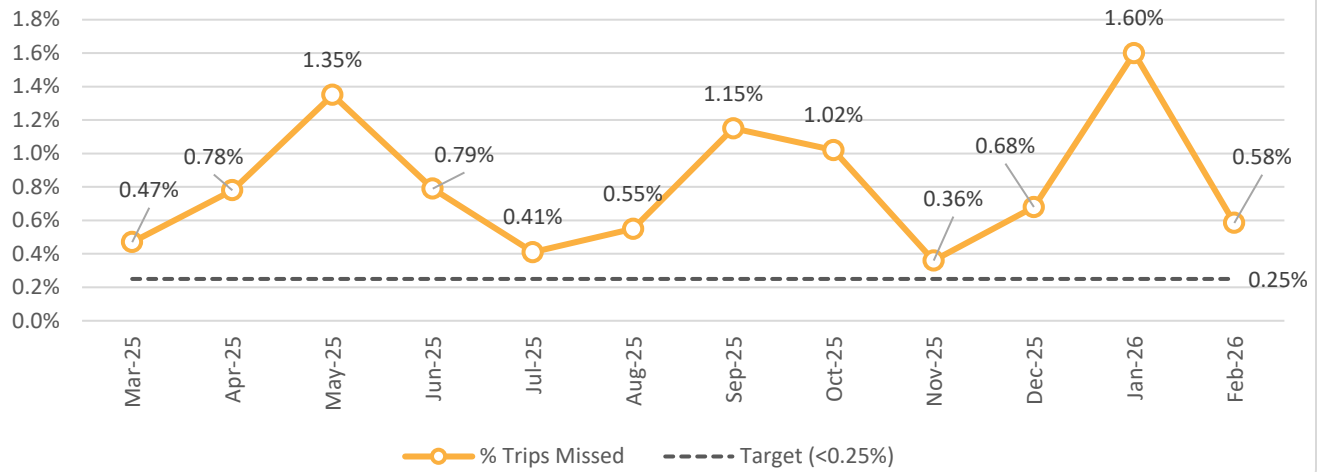
### Average Daily Ridership Comparison



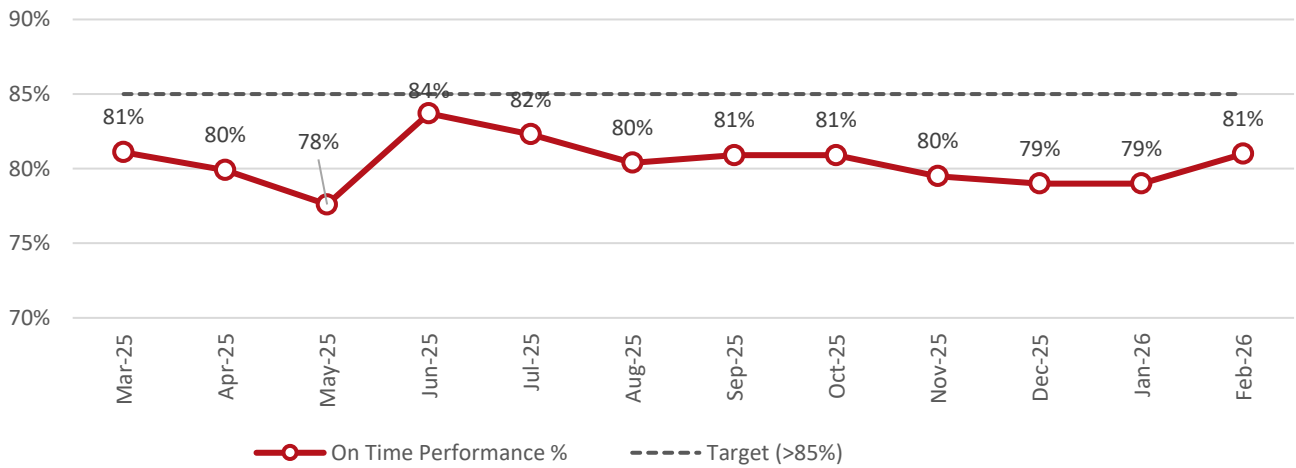
### Passengers/Revenue Hour



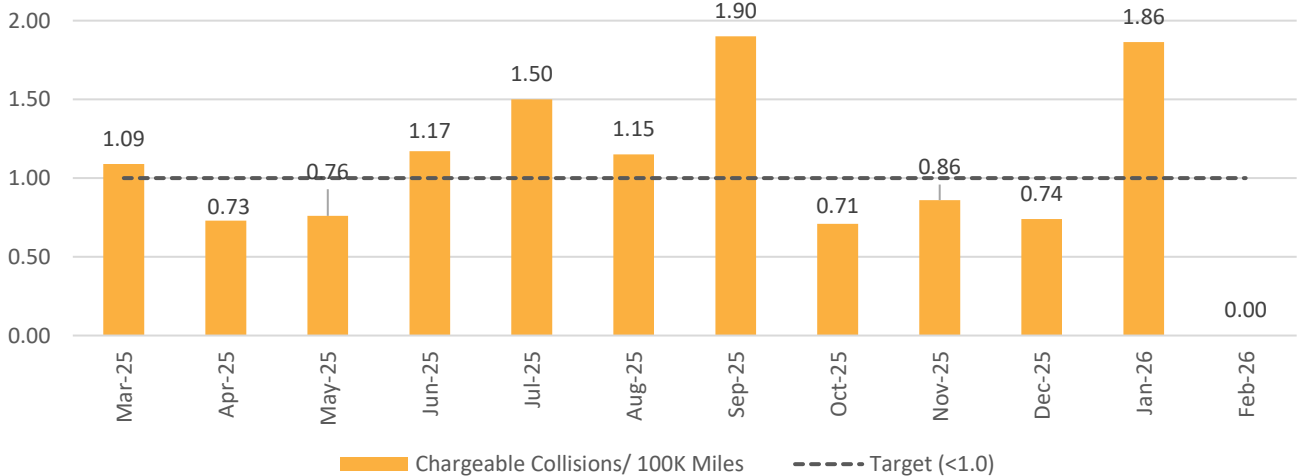
### % Trips Missed



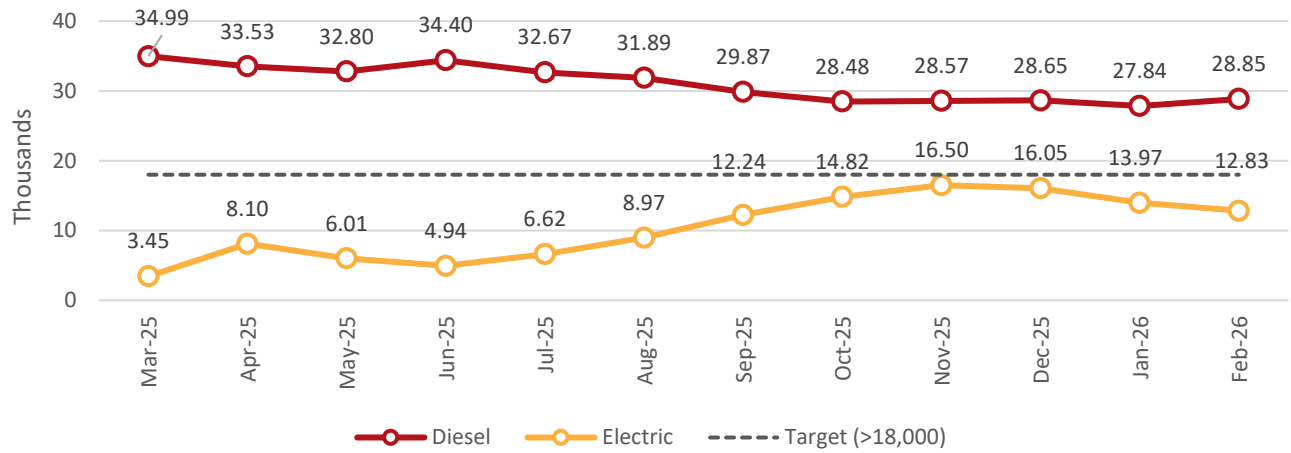
### On Time Performance



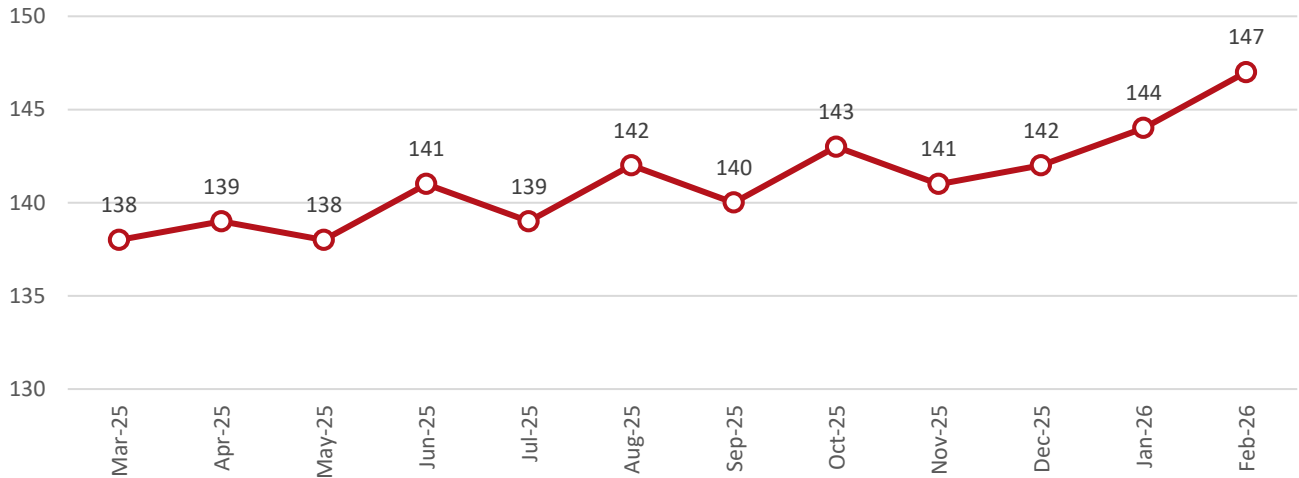
### Accident Report



### Trailing 12-Month Miles Between Mechanical Road Calls



### Number of Operators



### % Clipper Usage

