

To: Marketing, Planning, & Legislative Committee

Date: September 25, 2026

From: Ryan Jones, Manager of Marketing & Communications

Reviewed by: AMS

SUBJECT: Community Events

Background:

County Connection offers a Mobile Lobby, where staff visit various locations within our service area. When possible, staff also participate in select community and business events, and coordinates Class Pass field trips for schools served by our fixed routes.

Additional Information:

County Connection continues in-person customer outreach with the Mobile Lobby throughout our service area, including visits to libraries, senior centers, and transit hubs to assist people with trip planning, Clipper Access (formerly RTC) card and LINK (paratransit) applications, signing up with the Clipper app, and answering other general inquiries about our services.

Staff has 10 Mobile Lobby events scheduled in October, including Concord Health Fair at Concord Senior Center, Truck or Treat at Seedlings Preschool in Lafayette, and Treat at Civic Park in Walnut Creek.

Monte Gardens Elementary School scheduled two Class Pass trips in September, and another is planned for October. All three classes are going to the Galindo House in Concord.

For those who wish to come to our office, our lobby is open to the public on weekdays from 8:00 a.m. to 3:00 p.m., and our Customer Service Representatives answer phones on weekdays from 6:30 a.m. to 6:30 p.m.

Financial Implications:

Any costs associated with events are included in the Promotions budget.

Recommendation:

None, for information only.

Action Requested:

None, for information only.

Attachments:

Attachment 1: October 2026 Calendar



County Connection

October 2026



IN PERSON HELP WITH SENIOR/YOUTH CLIPPER CARDS - PARATRANSIT SERVICES - TRIP PLANNING

VISIT A COUNTY CONNECTION LOBBY NEAR YOU!

SUN	MON	TUES	WED	THUR	FRI	SAT
*ADDITIONAL EVENTS 10/23 - WALNUT CREEK TRUNK OR TREAT - CIVIC PARK 3-6p				01 -	02 -	03 -
04 -	05 RIDE RT 1 leaves Rossmoor 1:14a Mitchell Park 'n Ride 12:05p	06 -	07 -	08 CONCORD SENIOR HEALTH FAIR 9a-Noon	09 -	10 -
11 -	12 -	13 -	14 MARTINEZ SENIOR CENTER 8:30-10:30a	15 PLEASANT HILL SENIOR CENTER 10a-1p	16 -	17 TRUCK OR TREAT Seedlings Preschool 10a-Noon
18 -	19 RIDE RT 98X leaves Amtrak 12:23p Walnut Creek BART 1:18p	20 -	21 SAN RAMON SENIOR CENTER 9:30a-12:30p	22 -	23* RIDE RT 18 leaves Amtrak 11:36a Pleasant Hill BART 12:50p	24 -
25 -	26 -	27 RIDE RT 93X leaves Walnut Creek BART 3:10p	28 -	29 RIDE RT 16 leaves Amtrak 10:55a Concord BART 12:00p	30 -	31 