

To: Operations & Scheduling Committee

Date: April 23, 2026

From: Pranjal Dixit, Manager of Planning

Reviewed by: *Ref*

SUBJECT: Fixed Route Operating Reports for March 2026

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY25-26		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	239,970	225,552	
Average Weekday	9,760	9,480	
Pass/Rev Hour	14.3	14.0	Standard Goal > 17.0
Missed Trips	0.41%	0.75%	Standard Goal < 0.25%
Miles between Road Calls	18,455	30,305	Standard Goal > 18,000

** Based on current standards from updated S RTP*

Analysis

Average weekday ridership was higher in March 2026 (9,760 passengers) than the previous month of February 2026 (9,375 passengers) and is 2% higher than March 2025 (9,574 passengers).

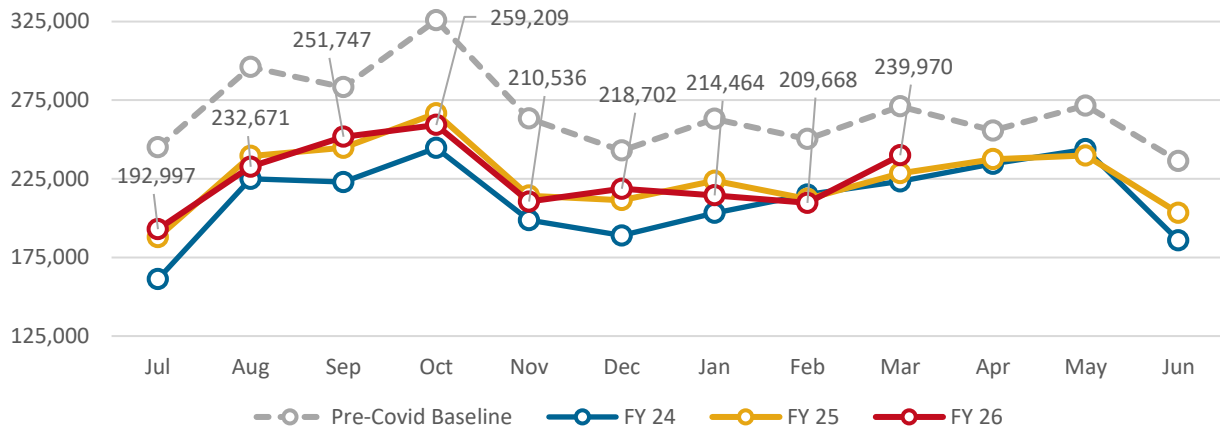
Productivity is a measurement of the average number of passengers per hour of revenue service. In March this was 14.3, which is higher than the previous month (13.8) and higher than March 2025 when passengers per hour was 14.0.

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in March was 0.41%, which is lower than the prior month when it was 0.58%.

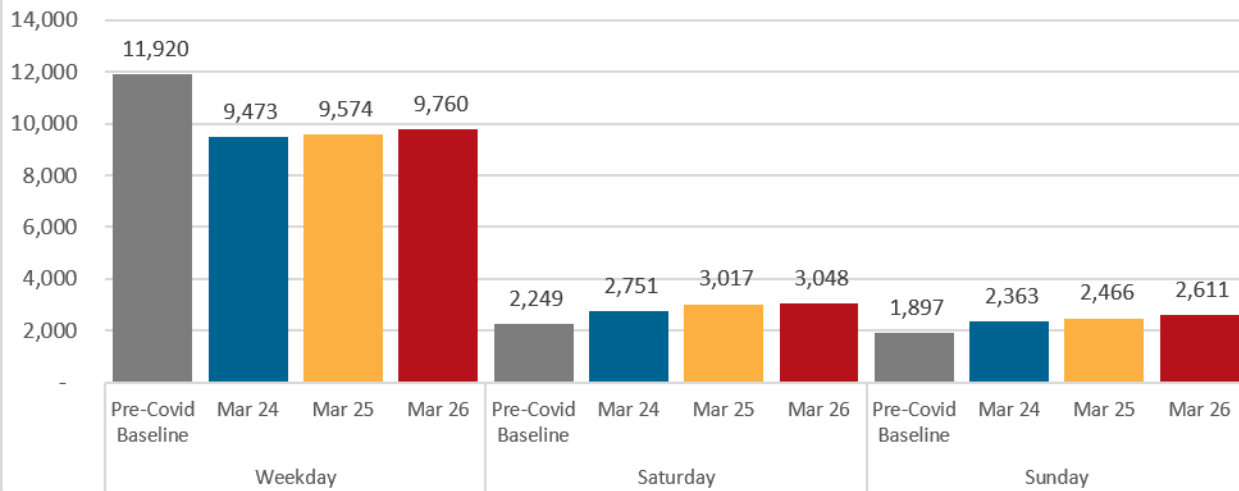
The number of miles between road calls (a bus going out of service due to mechanical issues) was 18,455 miles in March, lower than the prior month in which there were 49,855 miles between road calls. The rolling 12-month average is 30,230 miles between road calls.

Of a total of 239,970 passengers, 132,207 passengers had the potential to use a Clipper card aboard County Connection since 107,763 either used an employer or school pass or were on a free route. About 84% of the 132,207 potential Clipper card users paid using Clipper during this month.

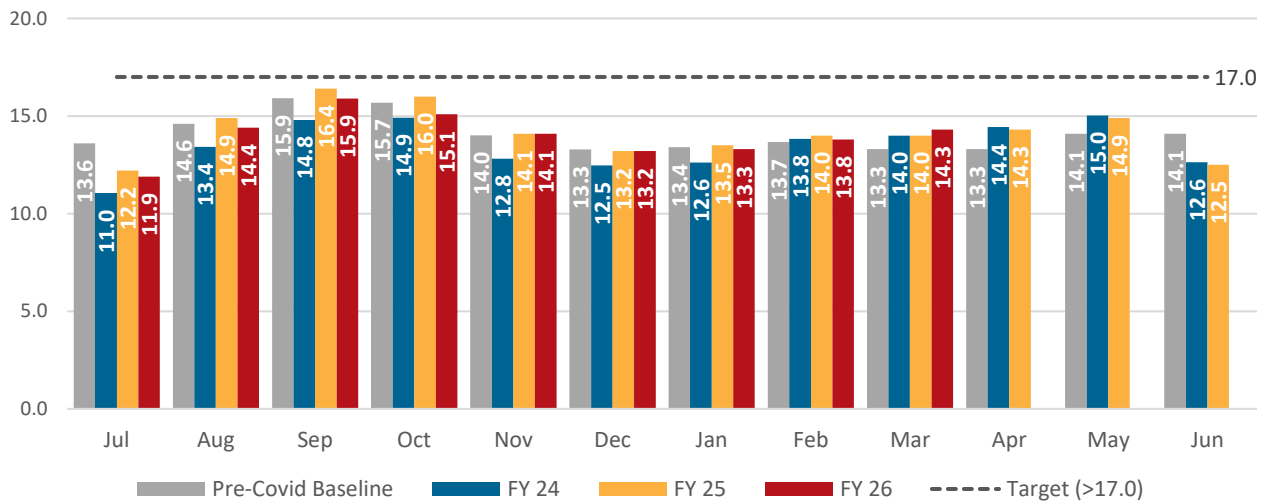
Total Monthly Fixed Route Ridership

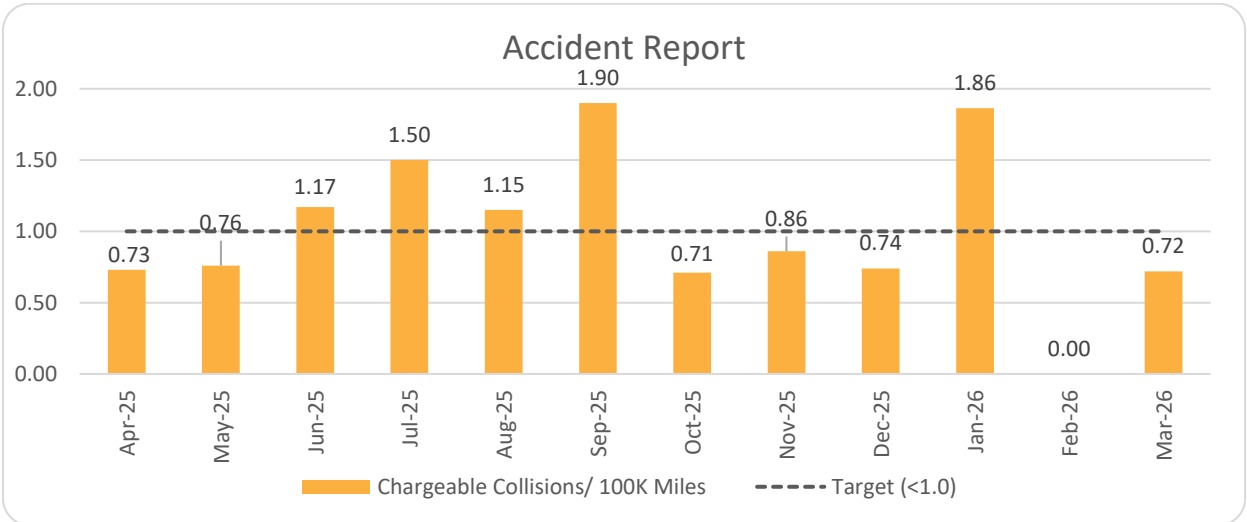
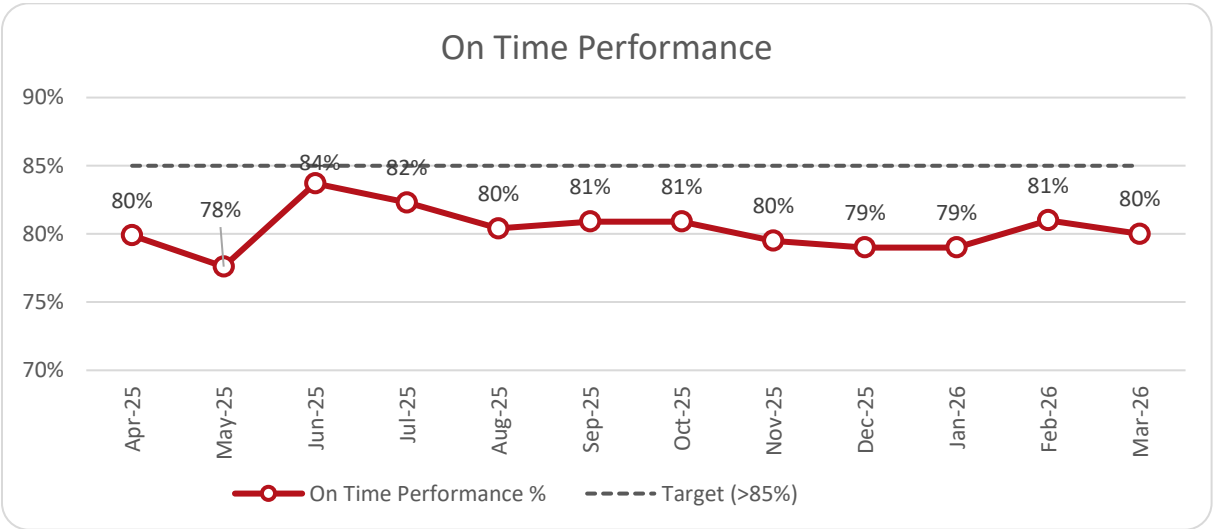
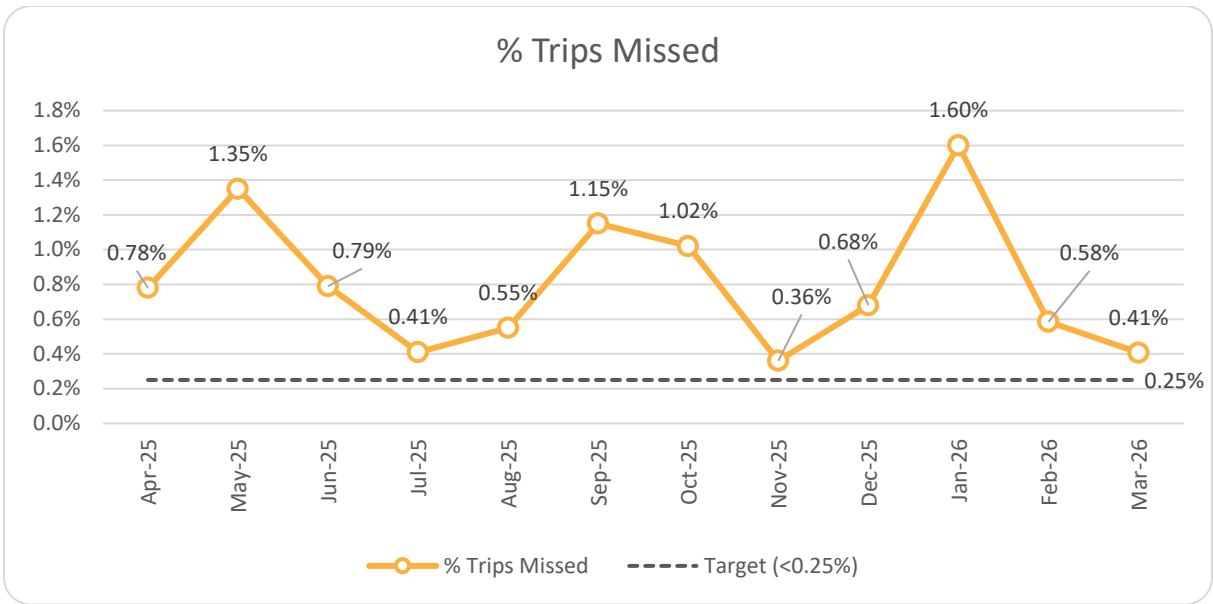


Average Daily Ridership Comparison

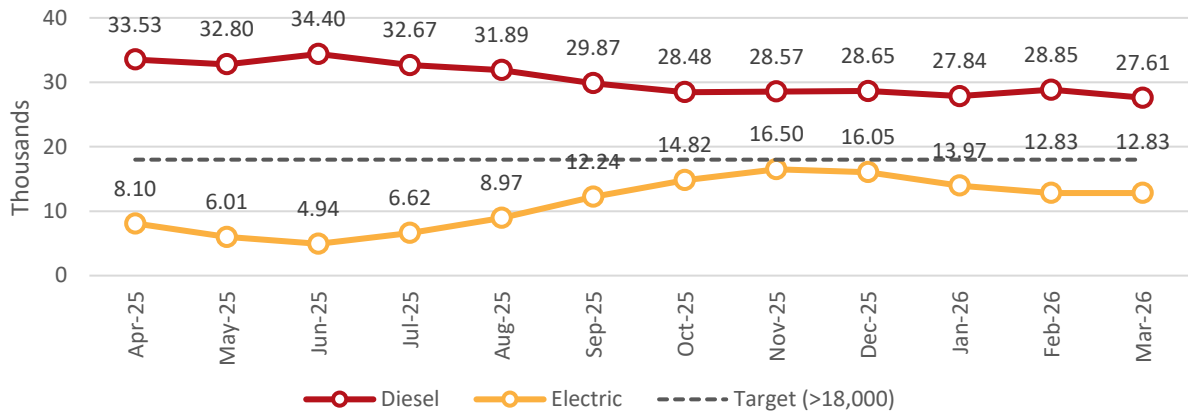


Passengers/Revenue Hour

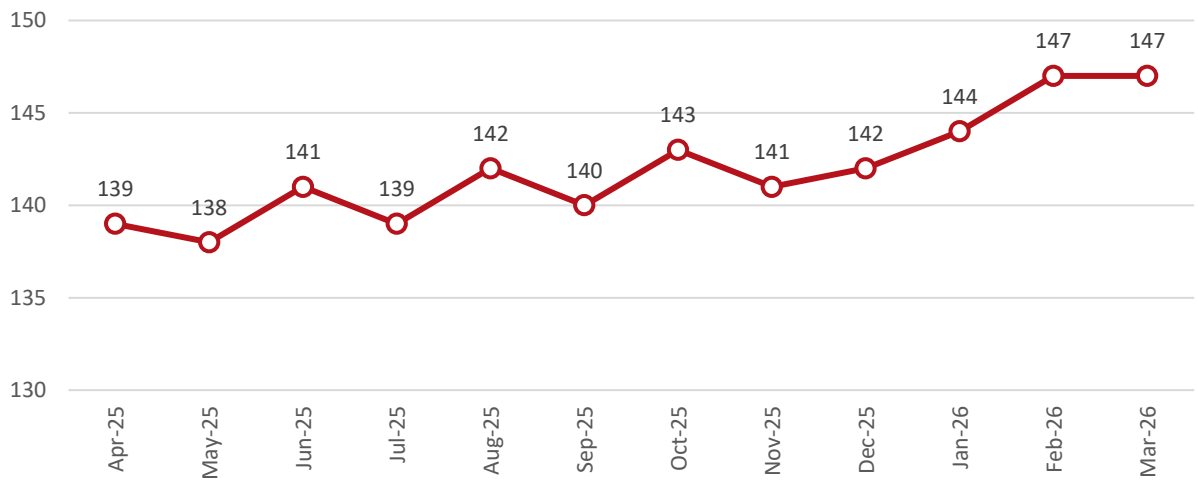




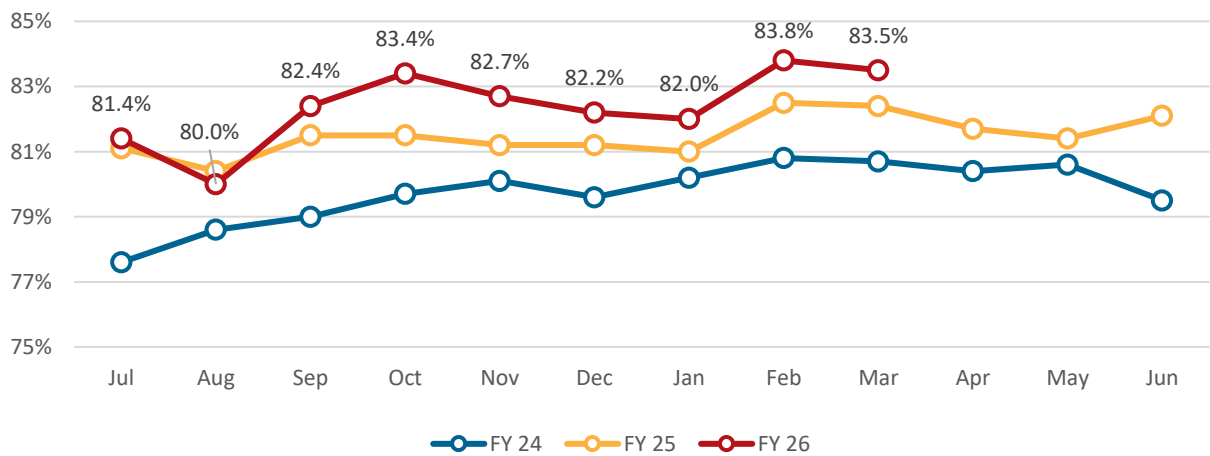
Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage



To: Operations & Scheduling Committee

Date: May 28, 2026

From: Pranjal Dixit, Manager of Planning

Reviewed by: *Ref*

SUBJECT: Fixed Route Operating Reports for April 2026

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY25-26		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	234,487	226,445	
Average Weekday	9,668	9,498	
Pass/Rev Hour	13.9	14.0	Standard Goal > 17.0
Missed Trips	0.20%	0.70%	Standard Goal < 0.25%
Miles between Road Calls	30,793	30,354	Standard Goal > 18,000

** Based on current standards from updated S RTP*

Analysis

Average weekday ridership was lower in April 2026 (9,668 passengers) than the previous month of March 2026 (9,760 passengers) and is 1% lower than April 2025 (9,764 passengers).

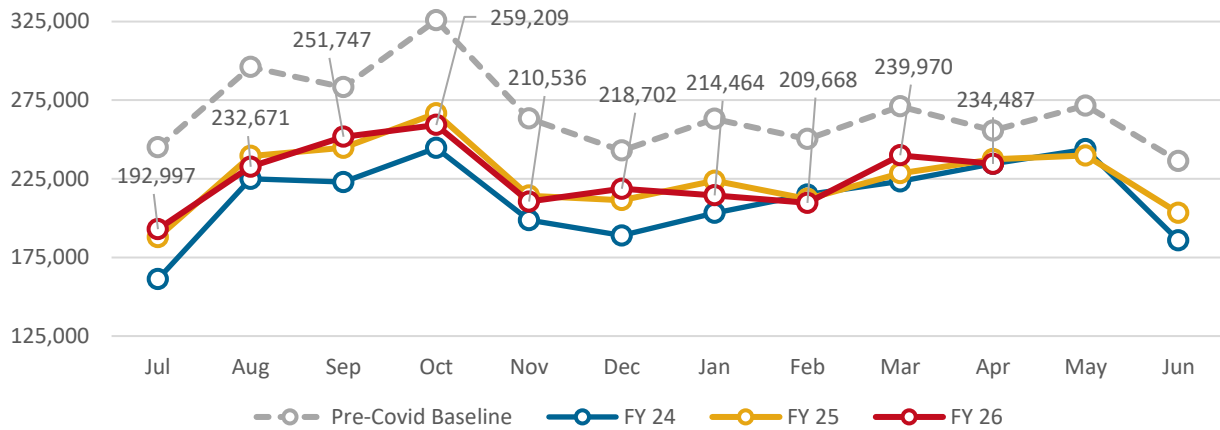
Productivity is a measurement of the average number of passengers per hour of revenue service. In April this was 13.9, which is lower than the previous month (14.3) and lower than April 2025 when passengers per hour was 14.3.

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in April was 0.20%, which is lower than the prior month when it was 0.41%.

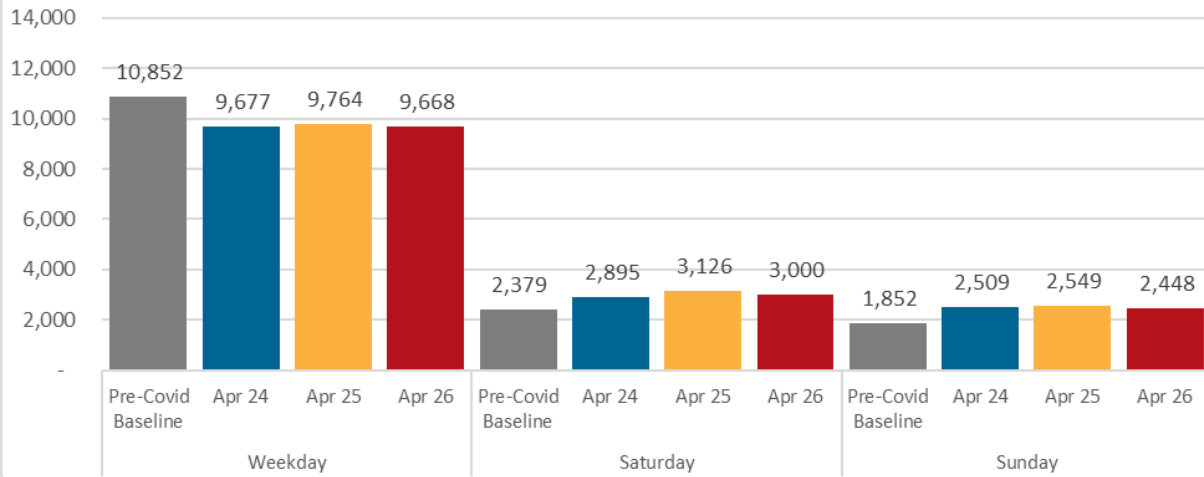
The number of miles between road calls (a bus going out of service due to mechanical issues) was 30,793 miles in April, higher than the prior month in which there were 18,455 miles between road calls. The rolling 12-month average is 31,043 miles between road calls.

Of a total of 234,487 passengers, 131,114 passengers had the potential to use a Clipper card aboard County Connection since 103,373 either used an employer or school pass or were on a free route. About 84% of the 131,114 potential Clipper card users paid using Clipper during this month.

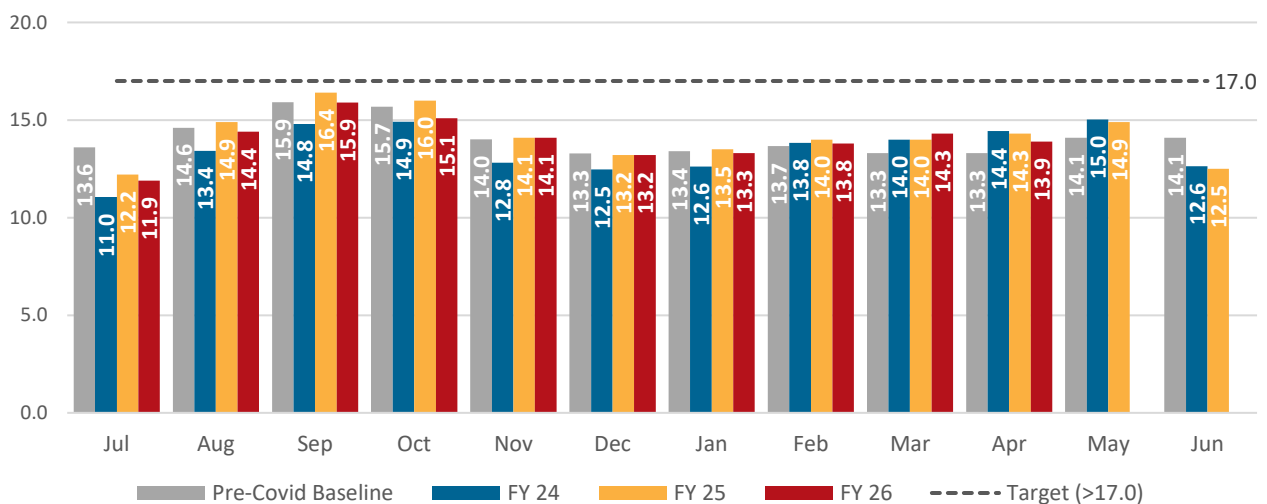
Total Monthly Fixed Route Ridership

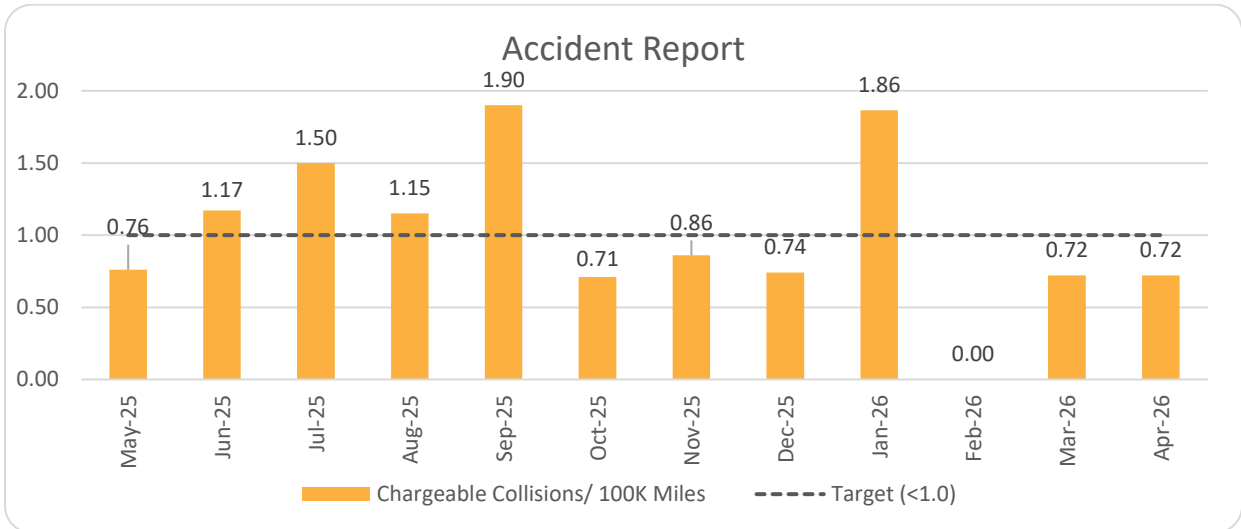
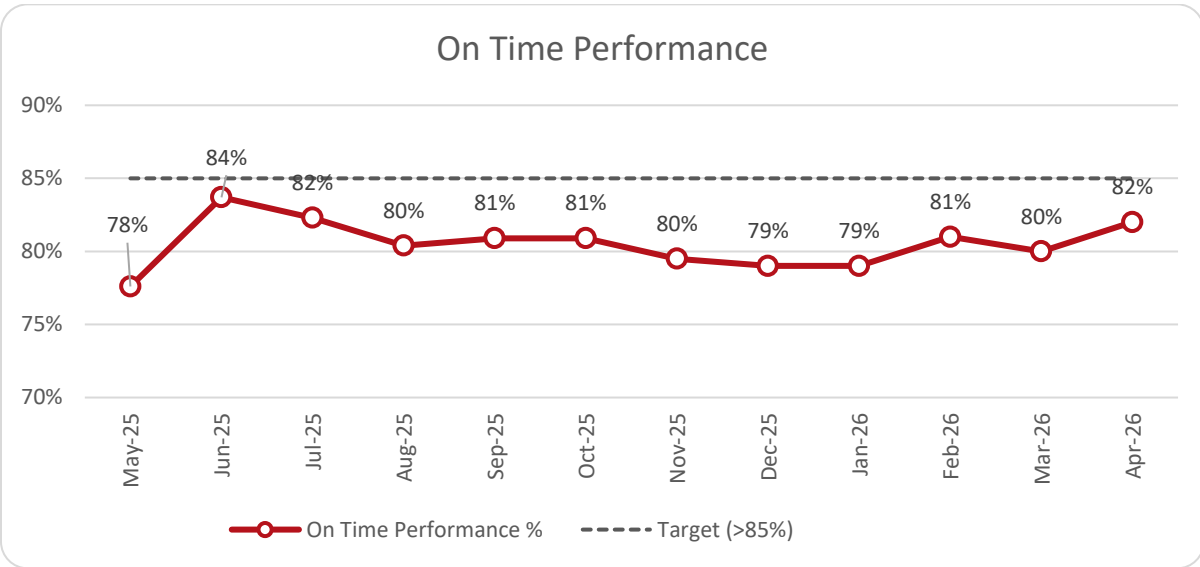
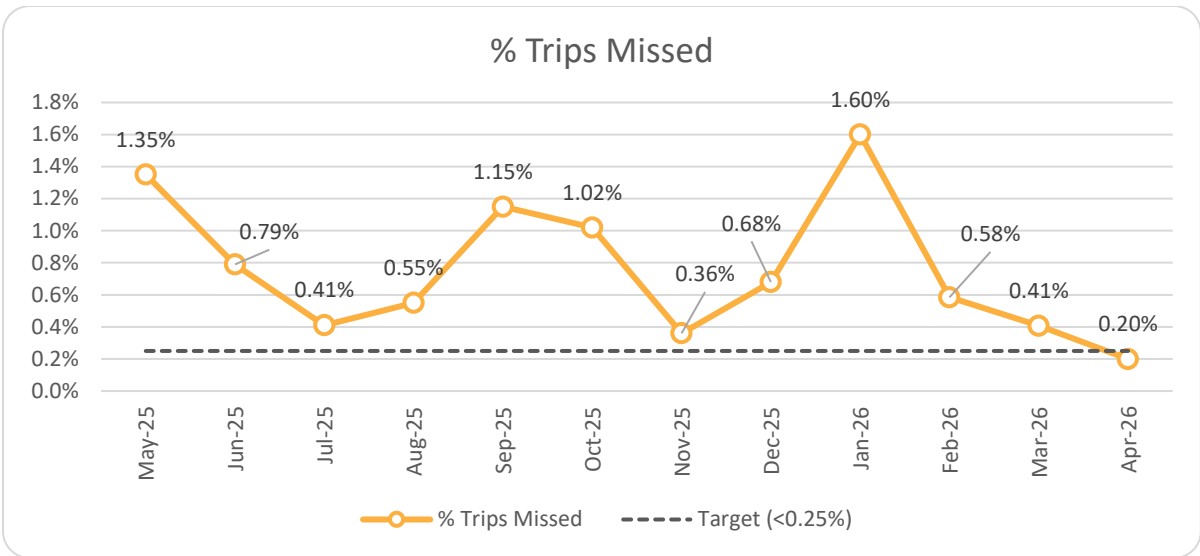


Average Daily Ridership Comparison

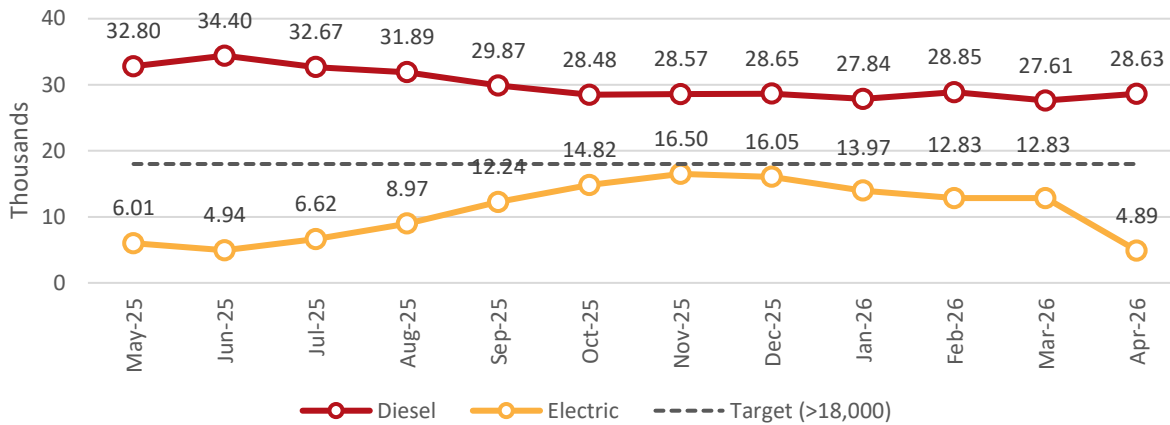


Passengers/Revenue Hour

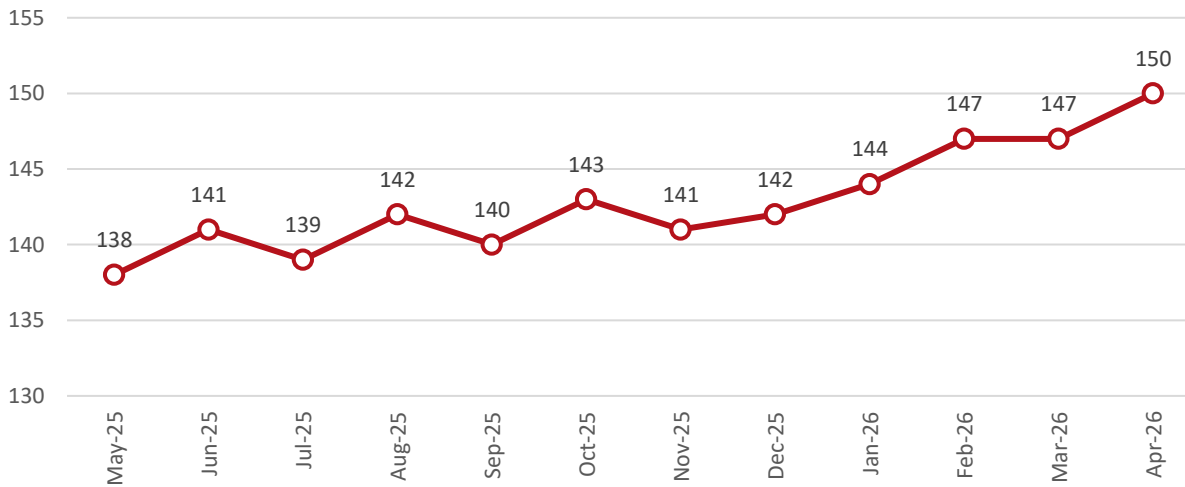




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

