

To: Marketing, Planning, & Legislative Committee

Date: August 27, 2026

From: Ryan Jones, Manager of Marketing & Communications

Reviewed by: AMS

SUBJECT: Community Events

Background:

County Connection offers a Mobile Lobby, where staff visit various locations within our service area. When possible, staff also participate in select community and business events, and coordinates Class Pass field trips for schools served by our fixed routes.

Additional Information:

County Connection continues in-person customer outreach with the Mobile Lobby throughout our service area, including visits to libraries, senior centers, and transit hubs to assist people with trip planning, Clipper Access (formerly RTC) card and LINK (paratransit) applications, signing up with the Clipper app, and answering other general inquiries about our services.

September is a busy month for Mobile Lobby and community events. Staff has several events scheduled, including four riding the routes and nine community events.

Community Event highlights:

- 9/3 – Emergency Preparedness Fair, Concord
- 9/10 – Community Resource Fair, Martinez
- 9/13 – Bike Family Fest, Pleasant Hill
- 9/15 – Fall Fest Resource Fair, San Ramon
- 9/17 – Live Well Resource Fair, San Ramon
- 9/18 – Safe Place Event, Concord
- 9/19 – Pleasant Hill Fill-A-Bus Food Drive, Pleasant Hill
- 9/23 – Pop-Up Transit Art Fair, San Francisco
- 9/29 – Rossmoor Health Fair, Walnut Creek

For those who wish to come to our office, our lobby is open to the public on weekdays from 8:00 a.m. to 3:00 p.m., and our Customer Service Representatives answer phones on weekdays from 6:30 a.m. to 6:30 p.m.

Financial Implications:

Any costs associated with events are included in the Promotions budget.

Recommendation:

None, for information only.

Action Requested:

None, for information only.

Attachments:

Attachment 1: September 2026 Calendar



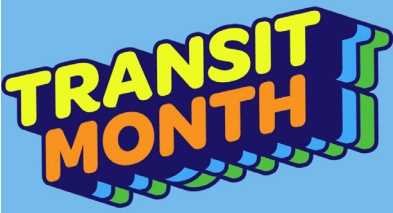
County Connection

September 2026



IN PERSON HELP WITH SENIOR/YOUTH CLIPPER CARDS - PARATRANSIT SERVICES - TRIP PLANNING

VISIT A COUNTY CONNECTION LOBBY NEAR YOU!

SUN	MON	TUES	WED	THUR	FRI	SAT
		01 -	02 RIDE RT 98X leaves Amtrak 10:03am WCB 10:48am	03 Emergency Preparedness Fair - Concord 4p-8p	04 RIDE RT 93X leaves Antioch BART 7:07am	05 -
	06 -	07 	08 -	09 RIDE RT 35 leaves SRTC 10:10am Dublin BART 10:45am	10* RIDE RT 19 leaves Amtrak 9:56am Concord BART 10:46am	11 -
13 BIKE FAMILY FEST DVC 10am-2pm	14 -	15 FALL FEST RESOURCE FAIR DVC San Ramon 12-3pm	16 MARTINEZ SENIOR CENTER 8:30-10:30a	17 LIVE WELL RESOURCE FAIR San Ramon 1-4pm	18* PLEASANT HILL SENIOR CENTER 10a-1p	19 PLEASANT HILL FILL-A-BUS FOOD DRIVE Pleasant Hill Park 9a-Noon
20 -	21 -	22 North Concord BART 9-11am	23 Pop-Up Transit Art Fair, San Francisco 3-6p	24 PLEASANT HILL BART 9-11am	25 -	26 -
27 -	28 -	29 ROSSMOOR HEALTH FAIR 10a-1p	30 -	*ADDITIONAL EVENTS 9/10 - COMMUNITY RESOURCE FAIR Martinez 1-4p 9/18 - SAFE PLACE EVENT Concord Community Youth Center 2:45-4pm		