

County Connection

2477 Arnold Industrial Way Concord, CA 94520-5326 (925) 676-7500 countyconnection.com

ADVISORY COMMITTEE

MEETING AGENDA

Thursday, August 6, 2026

1:30 p.m.

This meeting will be held in-person and via teleconference pursuant to Senate Bill 707

County Connection Administrative Offices

Link Paratransit Building, Gayle Uilkema Boardroom

2477 Arnold Industrial Way, Concord, CA 94520

Committee members, staff and members of the public may attend in-person or participate remotely via Zoom at: <https://us02web.zoom.us/j/89474946162>

Or One tap mobile :

+14086380968,,89474946162# US (San Jose)

+16694449171,,89474946162# US

Meeting ID: 894 7494 6162

Should Zoom not be operational, please check online at: www.countyconnection.com for any updates or further instruction.

The Committee may take action on each item on the agenda, including items listed as “information only”. Actions may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the Committee.

FY2025/2026 Advisory Committee:

Jeanette Green- Concord, Anthony Valdiosera-Orinda, Allison Picard - Martinez, John Crowe - Pleasant Hill, Ivan Fedorenko - San Ramon, Ian McLaughlin - Walnut Creek, Sean Barry - at large, Subhang Mall - at large

Clayton • Concord • Contra Costa County • Danville • Lafayette • Martinez
Moraga • Orinda • Pleasant Hill • San Ramon • Walnut Creek

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

23395614.2

1. Call to Order
2. Roll Call*
3. Approval of Agenda
4. Public Communication
5. Consent Calendar:
 - a. Approval of Minutes of June 4, 2026*
 - b. Fixed Route Ridership Report *
 - c. Paratransit Performance Report *
6. Welcome New Orinda Advisory Committee (Ad-Comm) Member- Information only
(Staff will present new Ad-Comm member)
7. Consideration of Re-appointment of At-Large Advisory Committee Member at Expiration of Term-
Action
(The Committee will consider a recommendation to the Board of Directors regarding re-appointment
of the existing At-Large Advisory Committee Member)
8. Advisory Committee (Ad-Comm) Bylaws Review Update- Action*
(Committee Chair Picard will lead a discussion with follow up action on the review of the current
bylaws)
9. Fall Bid Update – Information Only*
(Staff will provide an update on the upcoming service changes)
10. FY27 Advisory Committee Annual Workplan- Discussion
(Chair Picard and CCCTA Staff will lead discussion on drafting the Annual Workplan)
11. Committee Member Communications
12. Next Scheduled Meeting – September 3, 2026
13. Adjournment

*Enclosure

General Information

Public Comment: Written public comment may be submitted via email to noya@cccta.org. Please indicate in your email the agenda item to which your comment applies. Comments submitted before the meeting will be provided to the Committee before the meeting. Comments submitted after the meeting is called to order will be included in the correspondence that will be provided to the full Committee.

Oral public comments will also be accepted during the meeting in person and through Zoom or the teleconference number listed above. If you have anything that you wish to be distributed to the Committee and included for the official record, please include it in your email. Comments that require a response may be deferred for staff reply.

Availability of Public Records: This agenda, and all public records relating to an open session item on this agenda that are not exempt from disclosure pursuant to the California Public Records Act and are distributed to a majority of the legislative body, will be made available for public inspection by posting them to County Connection's website at www.countyconnection.com.

Accessible Public Meetings: Upon request, County Connection will provide written agenda materials in appropriate alternative formats, and provide reasonable disability-related modifications or accommodations including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings and provide comments at or related to public meetings. Please submit a request, including your name, phone number and/or email address, and a description of the modification, accommodation, auxiliary aid, service, or alternative format requested at least two days before the meeting. Requests should be sent to the Manager of Accessible Services, Rosa Noya, at 2477 Arnold Industrial Way, Concord, CA 94520 or noya@cccta.org. Requests made by mail must be received at least two days before the meeting. Requests will be granted whenever possible and resolved in favor of accessibility.

Shuttle Service: With advance notice, a County Connection LINK shuttle can be provided from the North Concord / Martinez BART station for all individuals wishing to attend the meeting. To arrange for the shuttle service, please call (925) 938-7433 between 8:00 am and 5:00 pm at least one day prior to the meeting.

Currently Scheduled Board and Committee Meetings

Board of Directors:	Thursday, August 20, 9:00 a.m. County Connection Board Room 2477 Arnold Industrial Way, Concord, CA 94520
Administration & Finance Committee:	Wednesday, August 5, 9:00 a.m. County Connection Administrative Offices 2477 Arnold Industrial Way, Concord, CA 94520
Advisory Committee:	Thursday, August 6, 1:30pm County Connection Board Room 2477 Arnold Industrial Way, Concord, CA 94520
Marketing, Planning & Legislative Committee:	Thursday, August 6, 8:30 a.m. Lamorinda Office of County Supervisor Candace Andersen 3338 Mt. Diablo Blvd, Lafayette, CA 94549
Operations & Scheduling Committee:	Friday, August 7, 8:30 a.m. Pleasant Hill City Hall, Small Community Meeting Room 100 Gregory Lane, Pleasant Hill, CA 94523

The above meeting schedules are subject to change. Please check the County Connection Website (www.countyconnection.com) or contact County Connection staff at (925) 676-1976 to verify date, time, and location.

This agenda is posted on County Connection's Website (www.countyconnection.com) and at the County Connection Administrative Offices, 2477 Arnold Industrial Way, Concord, California

MEMBERSHIP ROSTER/ATTENDANCE REPORT - 2026

Member Name	Appointed By	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Original Appointment	Term Expires
Ian McLaughlin	Walnut Creek	C						4/21/2022	3/31/2030
Allison Picard	Martinez	C						7/18/2024	6/30/2028
John Crowe	Pleasant Hill	C						5/15/2025	6/30/2028
Ivan Fedorenko	San Ramon	C						6/19/2025	6/30/2027
Jeanette Green	Concord	C						4/16/2025	6/30/2028
Anthony Valdiosera	Orinda	C						6/18/2026	6/30/2029
Sean B. Barry	At-Large_1	C						7/17/2025	6/30/2027
Subhang Mall	At-Large_2	C						7/17/2025	6/30/2026
Chris Roberts	Pleasant Hill-Alternate	C						12/18/2025	6/30/2028
Vacant	Contra Costa County	V							6/30/2028
Vacant	Clayton	V							6/30/2027
Vacant	Lafayette	V							6/30/2027
Vacant	Danville	V							6/30/2029
Vacant	Moraga	V							6/30/2029
Vacant	At-Large_3	V							6/30/2029
Vacant	At-Large_4	V							6/30/2029
Vacant	At-Large_5	V							6/30/2029

**Summary Minutes
Advisory Committee (Ad-Comm)
Thursday, June 4, 2026**

Members Present:

Allison Picard, City of Martinez	Subhang Mall, At-Large (ZOOM)
John Crowe, City of Pleasant Hill (ZOOM)	
Jeanette Green, City of Concord (ZOOM)	

Members Absent:

Peggy Hall, Town of Moraga	Michael Carr, Town of Danville
Ian McLaughlin, City of Walnut Creek	Ivan Fedorenko, City of San Ramon
Matthew Guo, At-Large	
Sean Barry, At-Large	

Staff Present:

Rosa Noya (CCCTA)	Andrew Smith (CCCTA)
Ryan Jones (CCCTA)	Pranjal Dixit (CCCTA)
Amber Johnson (CCCTA)	John Sanderson (CCCTA)

Public Attendees: Michael Staley (ZOOM), and Teresa (ZOOM)

- 1. Call to Order:** Meeting was called to order at 1:34 PM.
- 2. Roll Call/Confirmation of Quorum:** Quorum confirmed with three members present at time of roll call. Member Mall joined meeting at 1:42pm virtually.
- 3. Approval of Agenda:** The Chair requested that **Agenda Items 8 and 9 be reordered**, moving the Bylaws discussion ahead of the Summer Bid Update to accommodate scheduling. Following an opportunity for public comment, during which none was received, the Committee considered the proposed agenda amendment.
Motion: Chair Picard moved to approve the agenda as amended by reversing Agenda Items 8 and 9.
Second: Vice Chair John Crowe.
Action: Motion Carried unanimously by voice vote.
- 4. Public Communication:** No public comments were received.
- 5. Approval of Consent Calendar:** Consent Calendar containing Minutes of the April 2, 2026 meeting, the fixed route ridership report, and the paratransit performance report were moved for approval by Vice-Chair Crowe and seconded by Member Green. Motion carried unanimously via voice vote.

- 6. Welcome New Advisory Committee Member:** The Chair welcomed Jeanette Green, the City of Concord's newly appointed Advisory Committee representative.

Ms. Green introduced herself and briefly shared her background with the Committee. Committee members welcomed her and expressed appreciation for her willingness to serve.

No action was taken on this item.

- 7. Proposed Fiscal Year 2027 Operating and Capital Budget:** The Committee received a presentation on the proposed FY 2026–27 Operating and Capital Budget. Ms. Johnson provided an overview of projected revenues, expenditures, and key budget assumptions, including anticipated revenue growth, increasing operating costs, and measures to address the Agency's ongoing structural deficit.

Committee members discussed projected fuel costs, employee compensation, and cost-containment strategies, and asked questions regarding the Agency's long-term financial outlook.

No action was taken on this item.

- 8. Advisory Committee Bylaws Review:** The Committee reviewed proposed revisions to the Advisory Committee Bylaws. Discussion focused on updating the bylaws to reflect current practices, clarifying provisions related to meeting minutes and annual work plans, and revising language regarding annual conflict of interest disclosures.

Committee members agreed to defer action to allow staff and legal counsel to develop additional language regarding the voluntary conflict of interest disclosure process.

Item continued to the next Advisory Committee meeting. No action taken.

- 9. Summer Bid Update:** Mr. Dixit provided an update on the summer bid process and upcoming service changes effective June 7th. Staff explained that summer adjustments primarily include the suspension of 600-series school routes and schedule modifications to improve on-time performance.

Updates include adjustments to Routes 6, 18, and 19, as well as I-680 express routes, to address traffic-related delays and improve operator recovery time. Staff also highlighted a new ADA-compliant bus stop planned in Martinez based on passenger feedback.

Mr. Dixit discussed operational efficiencies, including route interlining adjustments, and noted that operator feedback will continue to be monitored. Ridership was reported at approximately 84% of pre-pandemic levels year-to-date, with March showing a 5% year-over-year increase before leveling off in April.

Mr. Dixit also reported that operator staffing has improved to approximately 150 operators, providing greater operational stability.

In response to a question from Vice Chair Crowe, staff clarified that the summer bid process was primarily conducted internally, with passenger input incorporated for specific improvements such as the Martinez bus stop.

This was an informational item only; no action taken.

10. Ad-Comm Member Communications: No communications presented by members.

11. Adjournment: The meeting was adjourned at 2:13 PM. The next meeting of the Ad-Comm will be held on Thursday, July 9, 2026.

Minutes prepared by Rosa Noya on July 1, 2026.

To: Operations & Scheduling Committee

Date: July 31, 2026

From: Pranjal Dixit, Manager of Planning

Reviewed by: AMS

SUBJECT: Fixed Route Operating Reports for May 2026

Background:

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY25-26		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	229,255	226,701	
Average Weekday	9,987	9,543	
Pass/Rev Hour	14.4	14.0	Standard Goal > 17.0
Missed Trips	0.24%	0.65%	Standard Goal < 0.25%
Miles between Road Calls	21,465	29,546	Standard Goal > 18,000

**Based on current standards from updated SRTP*

Analysis:

Average weekday ridership was higher in May 2026 (9,987 passengers) than the previous month of April 2026 (9,668 passengers) and is 2% lower than May 2025 (10,165 passengers).

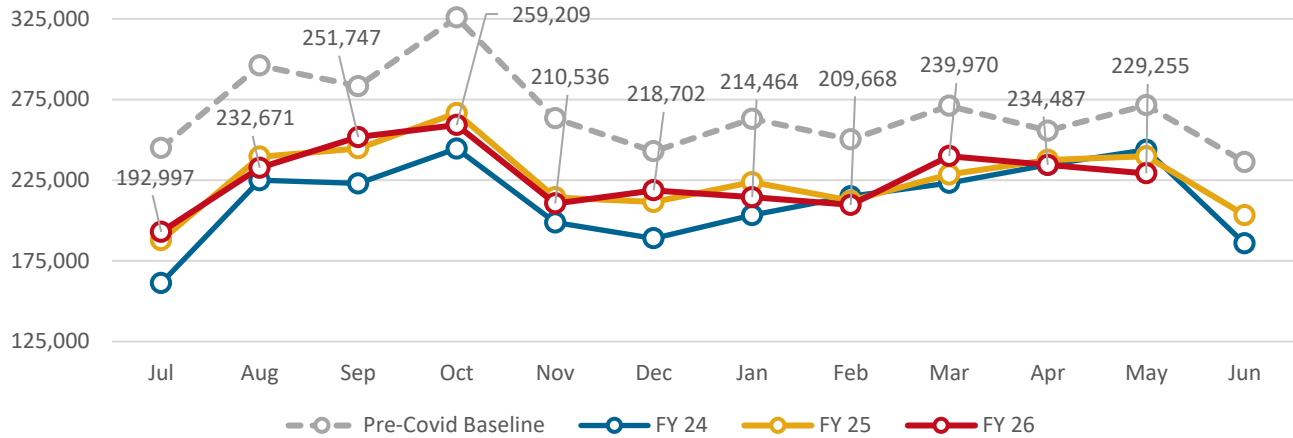
Productivity is a measurement of the average number of passengers per hour of revenue service. In May this was 14.4, which is higher than the previous month (13.9) and lower than May 2025 when passengers per hour was 14.9.

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in May was 0.24%, which is higher than the prior month when it was 0.22%.

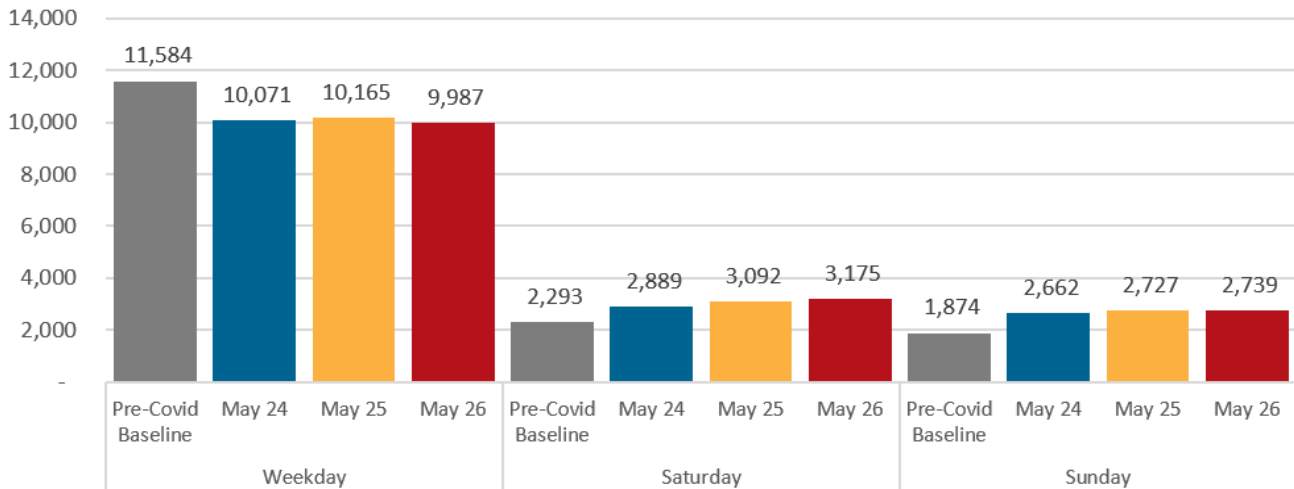
The number of miles between road calls (a bus going out of service due to mechanical issues) was 24,465 miles in May, lower than the prior month in which there were 30,793 miles between road calls. The rolling 12-month average is 30,630 miles between road calls.

Of a total of 229,255 passengers, 123,710 passengers had the potential to use a Clipper card aboard County Connection since 105,545 either used an employer or school pass or were on a free route. About 84% of the 123,710 potential Clipper card users paid using Clipper during this month.

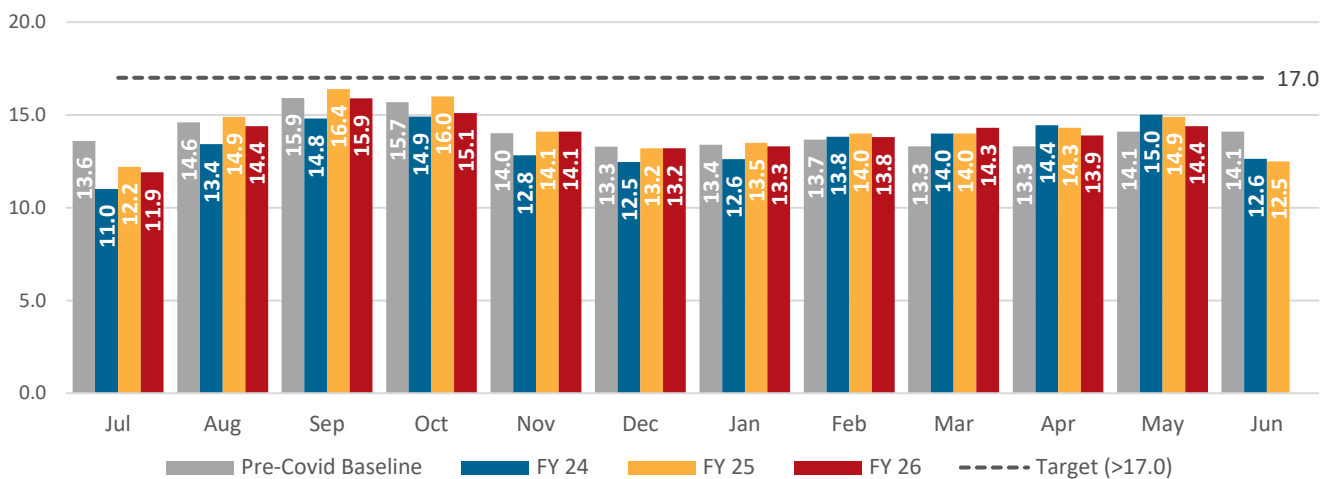
Total Monthly Fixed Route Ridership



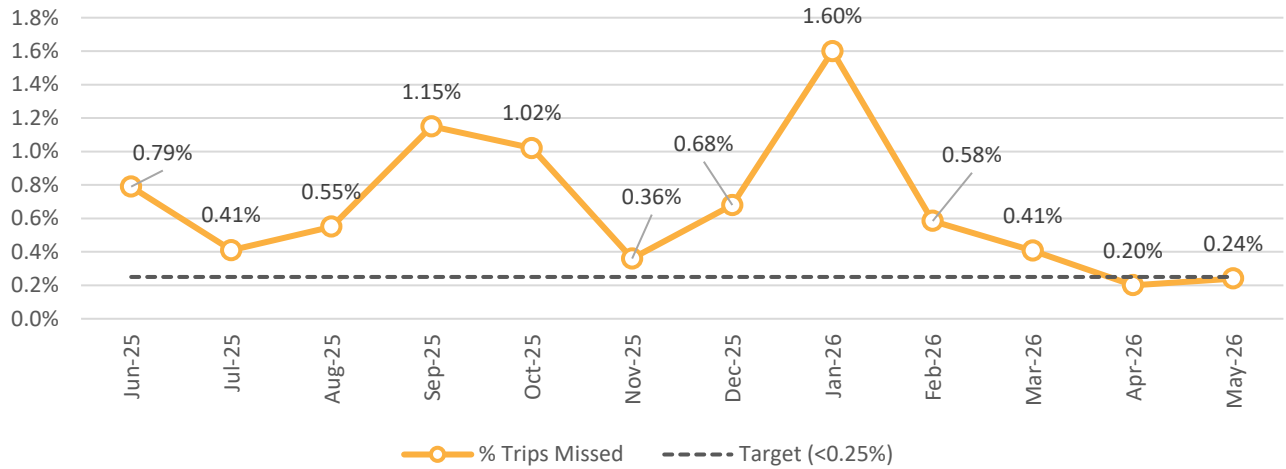
Average Daily Ridership Comparison



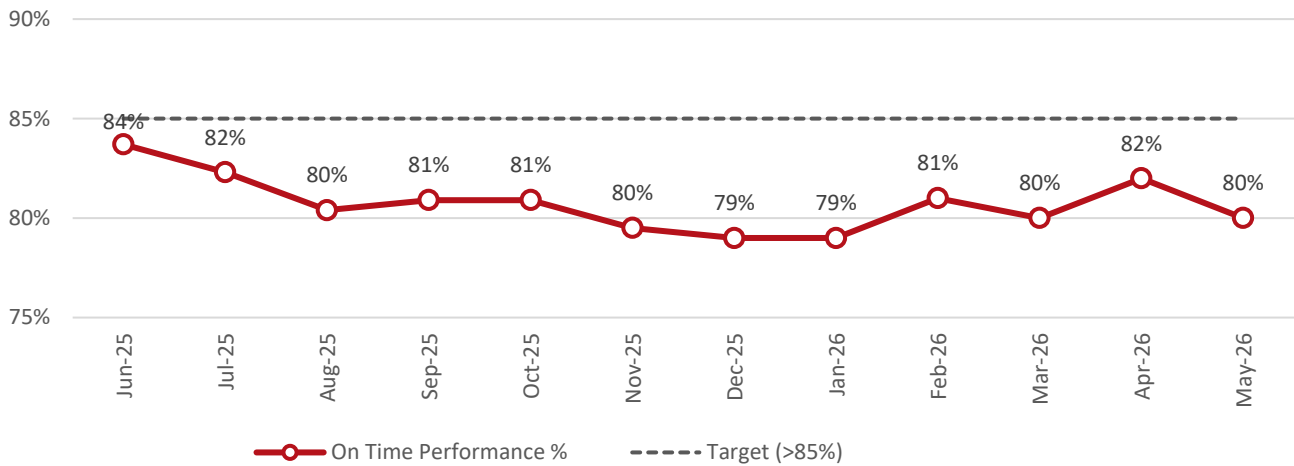
Passengers/Revenue Hour



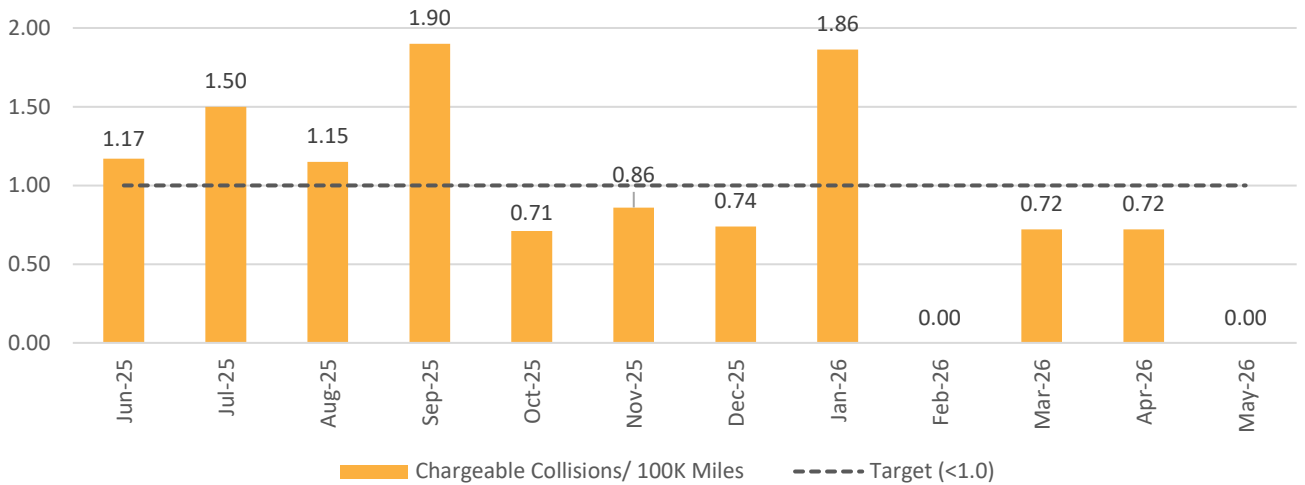
% Trips Missed



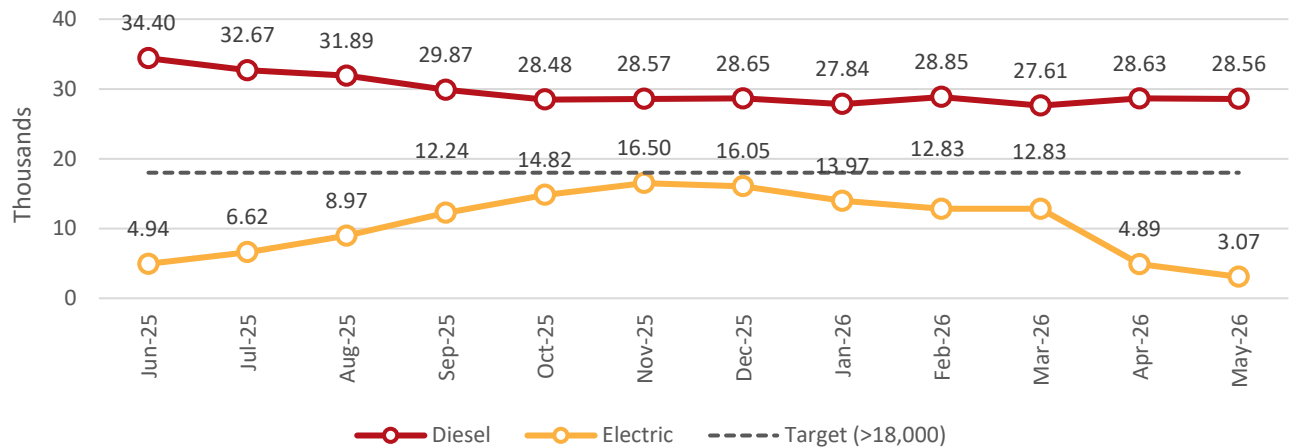
On Time Performance



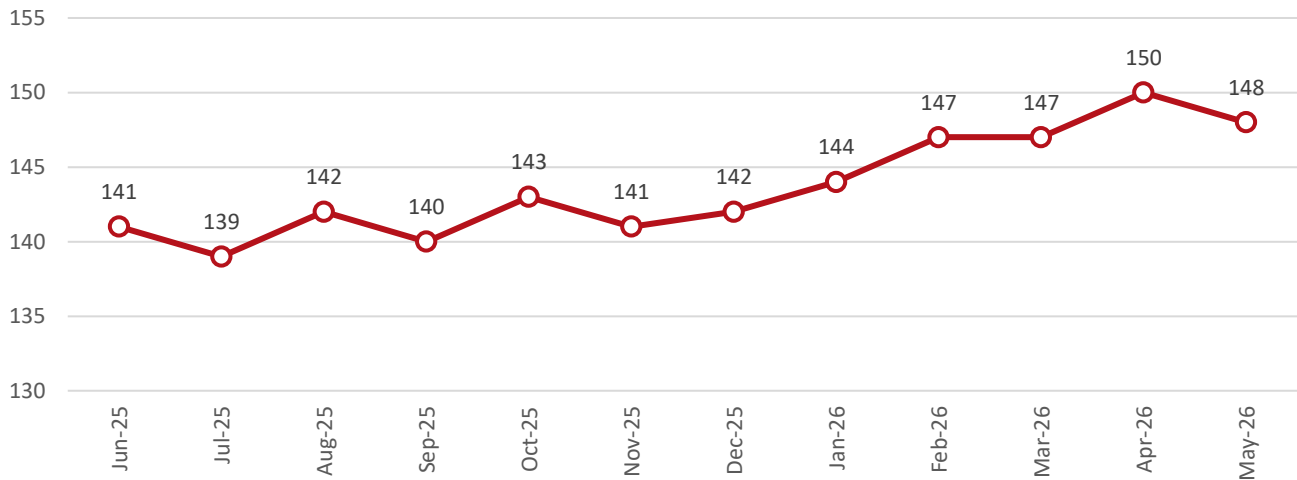
Accident Report



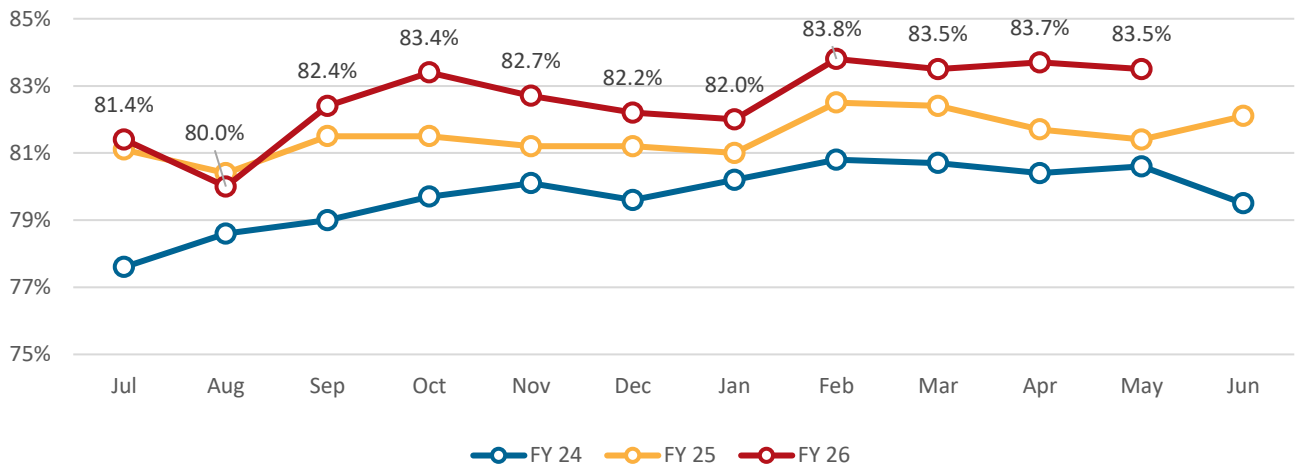
Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage



To: Advisory Committee

Date: July 15, 2026

From: Rosa Noya, Manager of Accessible Services

Reviewed by: JS

SUBJECT: LINK Paratransit Monthly Report – May 2026

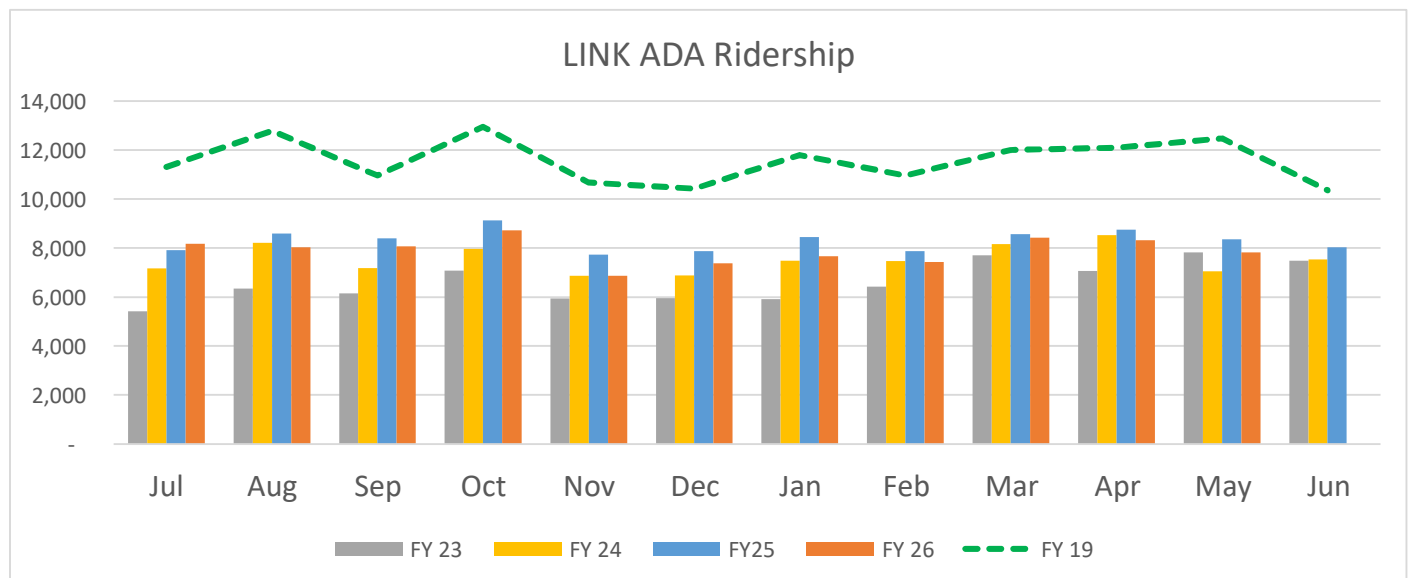
Background:

County Connection offers Paratransit services in accordance with the Americans with Disabilities Act (ADA) via its LINK Paratransit program. This report presents an overview of LINK Paratransit's performance for May 2026.

May 2026 Performance Report:

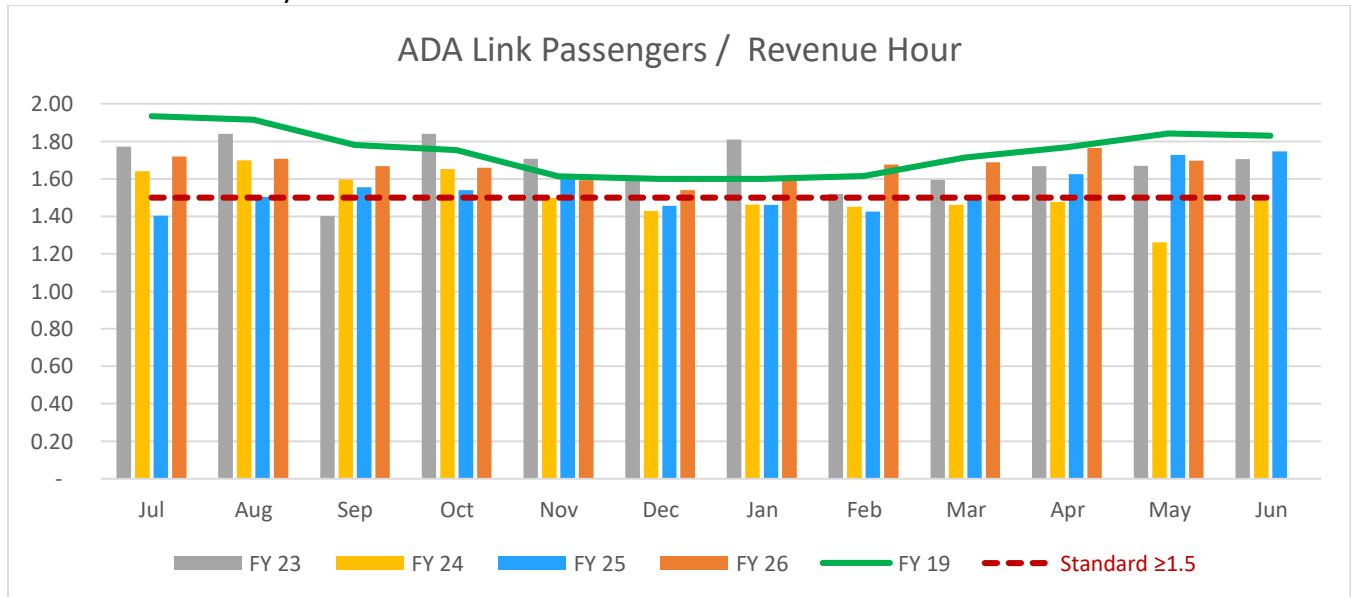
Ridership:

In May 2026, LINK recorded approximately 7,820 ADA paratransit trips. This reflects a 6.5% decrease from May 2025. Overall, May 2026 LINK ADA Paratransit ridership was approximately 37% below pre-pandemic May 2019 levels. However, when current One Seat Regional (OSR) trips are included—comparable to regional transfer trips counted in FY19—May 2026 ridership reaches approximately 80% of pre-pandemic levels.



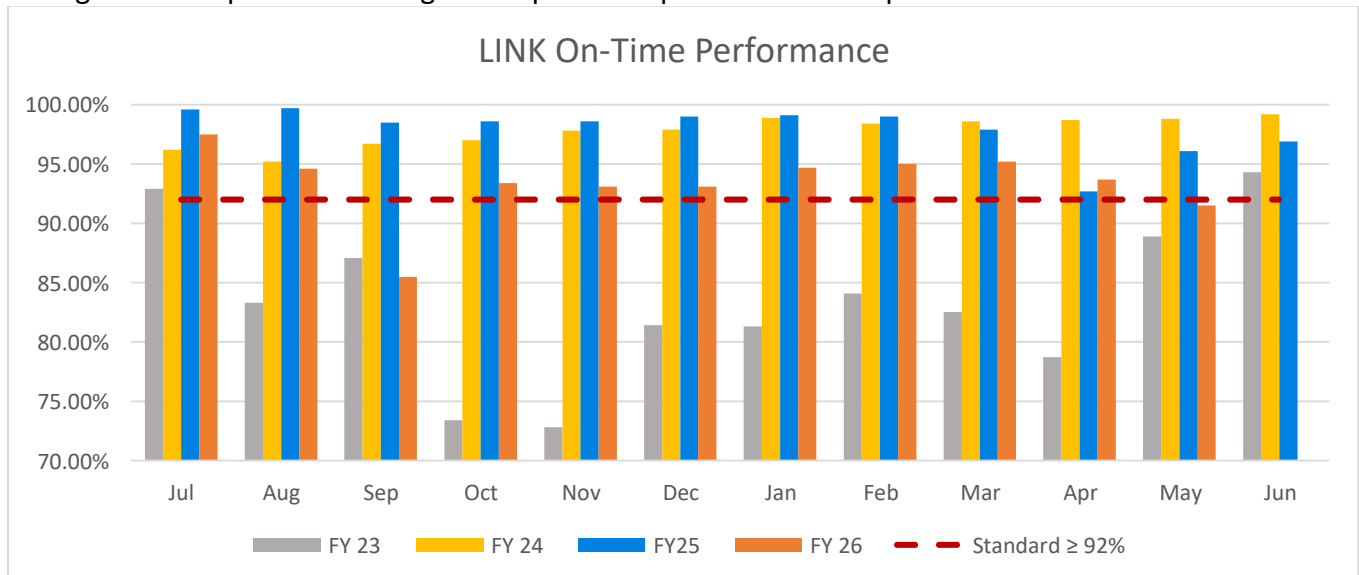
Productivity:

LINK transported 1.7 passengers per revenue hour in May — above the contractual minimum of 1.5 passengers per hour. The consistency in productivity indicates efficient trip scheduling and effective resource allocation by the contractor.



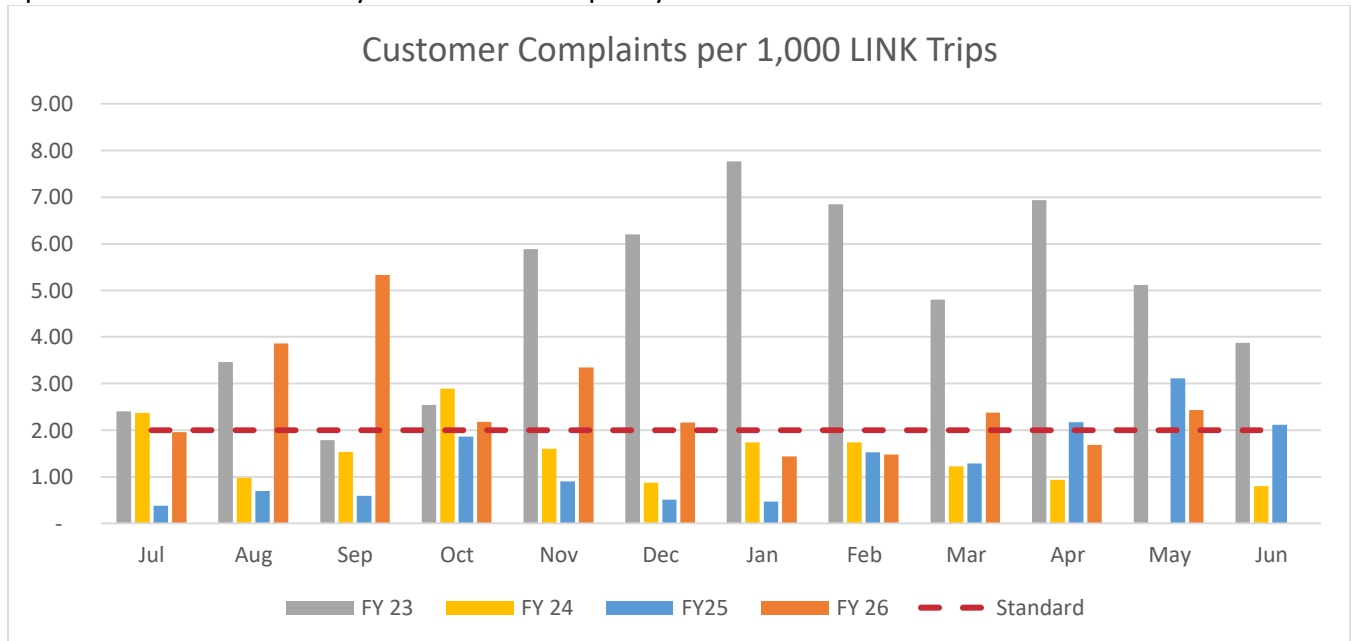
On-time Performance:

A trip is considered “on time” when the vehicle arrives within the established 30-minute pickup window. In May, on-time performance (OTP) was 91.5%, slightly below the contractual standard of 92%. Staff continue to collaborate closely with the contractor to enhance on-time performance, with a focus on strengthened dispatcher training and improved trip data validation processes.



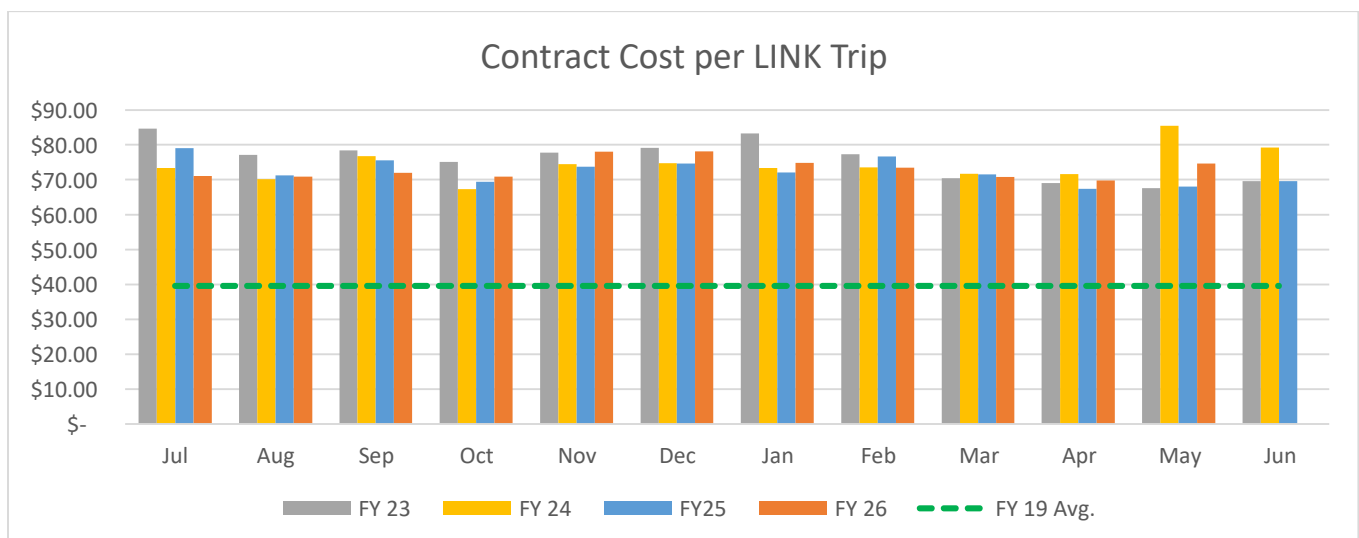
Customer Satisfaction:

In May 2026, LINK recorded approximately 2.4 customer complaints per 1,000 trips, slightly exceeding the performance standard of no more than 2.0 complaints per 1,000 trips. Most complaints involved late arrivals for scheduled pickups and appointments. Despite exceeding the complaint standard, positive customer feedback continued to far outweigh complaints by a 10-to-1 ratio, with many riders praising operators for their courtesy and the overall quality of service.

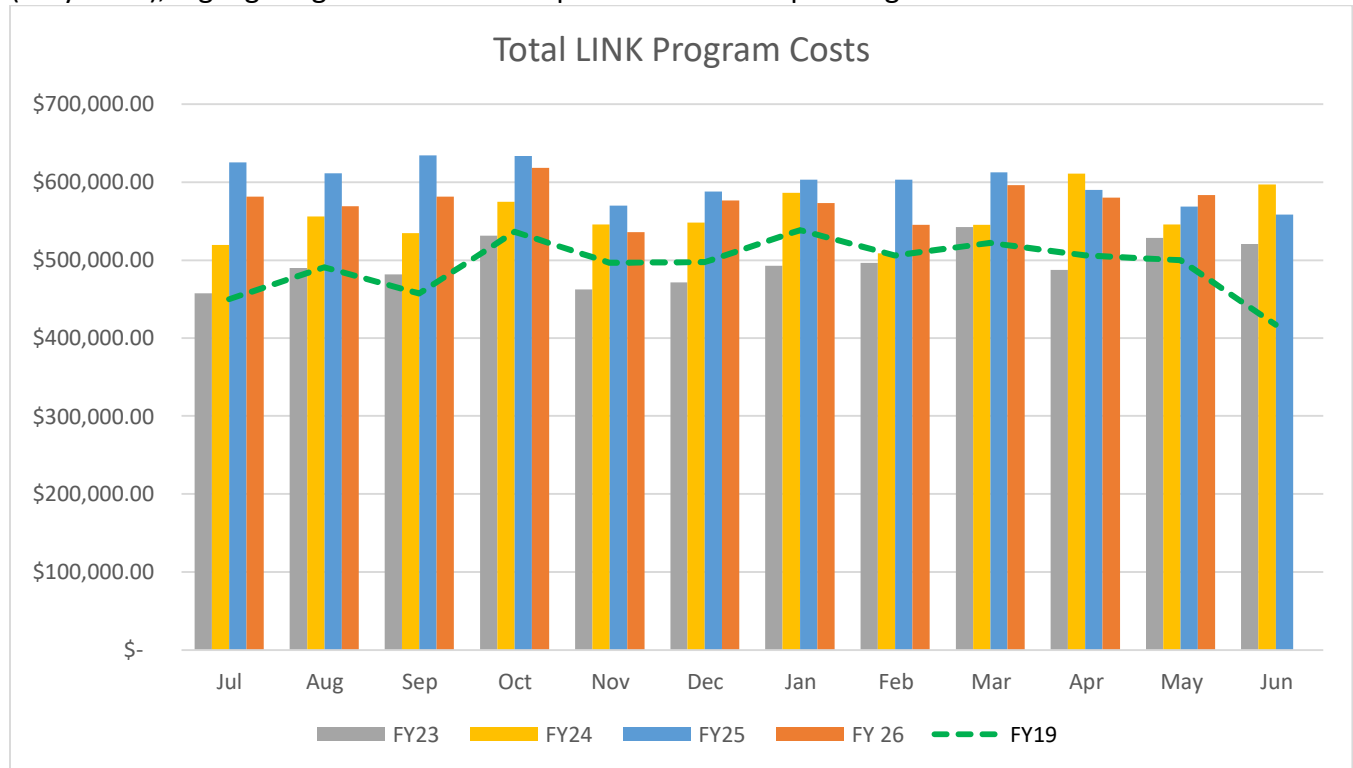


Financial Implications:

The average contract cost per passenger trip in May 2026 was \$74.64, an increase from \$69.75 in the prior month and approximately 9.7% higher than May of the previous fiscal year (\$68.04). The increase may be attributed to a combination of factors, including changes in ridership, trip lengths, service productivity, and other operational conditions. Staff continue to work closely with the contractor to monitor costs, improve operational efficiency, and maintain a high level of service quality.



Total LINK contract costs for May 2026 were \$583,722, reflecting a increase from May 2025 (\$568,845). However, overall expenditure remains approximately 16.8% higher than the pre-pandemic benchmark (May 2019), highlighting the continued impact of elevated operating costs relative to historical levels.



Recommendation:

None. For information only.

Action Requested:

None. For information only.

Attachments:

None.

**Bylaws of the
Central Contra Costa Transit Authority
(County Connection)
Advisory Committee
(Ad-Comm)**

Approved: June 16, 2011

Amended: September 19, 2019

September 19, 2024

Charge and Purpose

The Members of the County Connection Advisory Committee (Ad-Comm) act as advisors to the County Connection Board of Directors (Board of Directors or Board), including collecting and reporting service issues and concerns received from the community. Members may volunteer, or be appointed by the Chair to attend scheduled Board and subcommittee meetings, participate in Ad-Comm subcommittees, or undertake other duties for the Ad-Comm.

Furthermore, the Ad-Comm is responsible for supporting the Board as disseminators of information in their communities and assisting in the education of their jurisdictions regarding the fixed-route and accessible services that are available.

In fulfilling these responsibilities, and with the approval of the Board of Directors, the Ad-Comm shall:

- ~~Provide advisory feedback and/or~~ Make formal recommendations in the form of written communications and reports to the Board of Directors, as requested by staff or the Board and W where appropriate, supplement them with oral reports to the Board.
- ~~May~~ Appoint Members to serve as Ad-Comm liaisons to the County Connection Board subcommittees, the Contra Costa County Paratransit Coordinating Council (PCC), and any other public committees dealing with business relevant to the Ad-Comm's work.
- Function as a forum for County Connection fixed-route, accessible services, and LINK paratransit users to express concerns or ideas about the services to the Board.

In fulfilling these duties, individual Members may be expected to:

- Attend Ad-Comm meetings to remain informed about operational activities and objectives
- Network with other interested citizens and groups in the community.
- Maintain a working relationship with the Board representative from their jurisdiction.
- Assist County Connection staff at community or business events.

The primary purpose of the Ad-Comm shall be to review, analyze and advise the Board of Directors on issues and policies relating to County Connection's fixed-route and paratransit services. The Ad-Comm shall be asked to consider and make recommendations on finance and planning documents that include but are not limited to the following:

- County Connection's Short-Range Transit Plan

Bylaws of the County Connection Advisory Committee

- County Connection’s annual operating and capital budgets
- County Connection’s annual marketing plan
- Other issues assigned by the Board of Directors such as
 - o Fixed-route bus and paratransit operations,
 - o Service scheduling,
 - o Administrative and financial matters, and
 - o Legislation.

The Ad-Comm is a legislative body subject to the provisions of the Ralph M. Brown Act (Government Code 54950 et seq.).

Membership & Governance

Regular Members

The Ad-Comm shall be comprised of up to sixteen (16) Members from Central Contra Costa County including:

- One (1) Member each representing:
 - the City of Clayton
 - the City of Concord,
 - the Town of Danville,
 - the City of Lafayette,
 - the City of Martinez,
 - the Town of Moraga,
 - the City of Orinda,
 - the City of Pleasant Hill,
 - the City of San Ramon,
 - the City of Walnut Creek, and
 - the unincorporated communities in Central Contra Costa County; and
- Up to five (5) “At-Large” Members from Central Contra Costa County.
- Each member jurisdiction shall be requested to [nominate recommend one Member an individual](#) to represent that jurisdiction for appointment by the County Connection Board of Directors. At-large Members shall be recommended by the Ad-Comm for appointment by the County Connection Board of Directors.
- The following criteria should be considered by the recommending body when selecting Members to serve on the Ad-Comm:
 - o The proposed Member should be active in community participation and involvement.
 - o The proposed Member should reside in the appointing community.
 - o The proposed Member should be a current or former user of fixed-route and/or paratransit service, or an advocate for transit users in their communities.

Bylaws of the County Connection Advisory Committee

Alternate Members

In addition to Regular Members, each jurisdiction may also recommend one (1) Alternate Member for appointment by the County Connection Board of Directors. No alternate At-Large Members shall be appointed. Alternate Members shall abide by the same rules of conduct applicable to Regular Members.

When the Regular Member from any jurisdiction is unable to attend an Ad-Comm meeting, the Alternate Member (if one has been appointed) representing that jurisdiction shall vote in their place. Alternate Members may not vote in an Ad-Comm meeting where the Regular Member for that jurisdiction is present. However, Alternate Members are welcome to participate in the discussion and are encouraged to attend all Ad-Comm meetings.

Officers

The officers of the Ad-Comm shall consist of one Chair and one Vice Chair. The Chair and Vice Chair shall be elected at the first meeting of each calendar year and shall serve one-year terms. The Chair shall preside over all meetings of the Ad-Comm, call special meetings as needed, and regularly provide oral reports to the Board of Directors. The Vice Chair shall assume all duties of the Chair in the absence of or upon request by the Chair. In the absence of the Chair and Vice Chair, the Ad-Comm shall appoint a chair pro-tem to fill the duties of the Chair.

Term of Appointment of Ad-Comm Members

Each Member shall be appointed for a three-year term, with no limit on the number of terms served. Initial appointment terms will be assigned in one, two or three year increments in order to stagger the expiration dates of Members such that approximately one third of the total Members are appointed or re-appointed every year.

At the first Ad-Comm meeting following adoption of these amended bylaws, the Members shall be divided as equally as may be into three Groups. The Seats of the Members of the first Group shall be vacated at the Expiration of the first Fiscal Year, of the second Group at the Expiration of the second Fiscal Year, and of the third Group at the Expiration of the third Fiscal Year, so that one third of the total members may be appointed every Year.

If during their term, a Member resigns, is removed, or becomes unable to continue to serve, the recommending jurisdiction shall be requested to appoint a successor, to be approved by the County Connection Board of Directors to serve the balance of the original Member's term. If the resigning/removed Member's jurisdiction is also represented by an Alternate Member, the Alternate Member may assume the position of the resigning Member for the balance of their term, with the approval of the Board of Directors.

Resignation, Removal, and Conduct of Ad-Comm Members

A Member may resign from the Ad-Comm at any time by notifying the Ad-Comm Chair, the Board, or designated County Connection staff. Member resignations will take immediate effect unless otherwise specified at the time of notification.

Each Member is expected to observe basic rules of good conduct. Members and Alternates should use common sense and reasonable judgement in fulfilling their duties at all times during their terms of appointment. Members are to refrain from disruptive and/or inappropriate behaviors including, but not exclusive to:

- Violating County Connection's substance free workplace policy,

Commented [AP1]: I think this is more clear about the intent. This gives staff the flexibility to assign an increment of years when an appointment is requested/needed, as appropriate to keep the 1/3 every year goal.

Commented [AP2]: Shouldn't have action referenced related to when by-laws were amended, rather the language should stand alone.

Bylaws of the County Connection Advisory Committee

- Violating the Conflict-of-Interest Regulations included in these Bylaws,
- Harassing, bullying, or intimidating other Members of the Ad-Comm, County Connection staff, or members of the public,
- Having four absences within 12 months or three consecutive absences from scheduled Ad-Comm meetings, except for reasons beyond the Member's control.

Failing to adhere to these standards may be considered conduct unbecoming a Member of the Ad-Comm and may result in temporary or permanent removal from the Ad-Comm by the Board of Directors. Circumstances permitting, permanent removal of a Member for cause shall only be presented for consideration by the Board of Directors following a majority vote of the other Ad-Comm Members.

In cases of severe misconduct that creates an immediate threat to health and safety, or that seriously disrupts the business of County Connection, the Board of Directors (including subcommittees), or the Ad-Comm, a Member may be suspended immediately by the Ad-Comm Chair or the County Connection General Manager (or their designee) and barred from County Connection property and further participation in County Connection, Board, or Ad-Comm activities, pending removal by the Board of Directors.

Quorum

A majority of the seated Ad-Comm Members [present \(in person or remote\)](#) shall be required to elect officers or recommend the removal of a member. In all other matters, a majority of the Ad-Comm members present shall constitute a quorum.

Meetings and Meeting Schedule

The Ad-Comm shall meet once per month at times and locations to be selected by the Ad-Comm. At the last meeting of each calendar year, the Ad-Comm shall adopt the full schedule of regular meetings for the next calendar year. Notwithstanding the annual meeting schedule, regular meetings may be canceled by the Chair in consultation with County Connection staff when circumstances make holding the meeting as scheduled unsafe, impractical, or unnecessary. Special meetings may also be held as needed. Any Member may request that the Chair work with the staff liaison to schedule such a meeting.

Ad-Comm Subcommittees

The Chair may, with the approval of the Ad-Comm, create temporary Ad-Comm subcommittees, and appoint Members to serve on the subcommittees. Ad-Comm subcommittees shall be ad-hoc in nature, and no standing subcommittees shall be created. Each Ad-Comm subcommittee shall have a specific assignment or task within the broader scope of the Ad-Comm's responsibilities. Any Ad-Comm Member may be appointed to any Ad-Comm subcommittee, but subcommittees will be composed of less than a quorum of the Ad-Comm. Ad-Comm subcommittees may not take formal action.

Staff Liaison and Minutes

A County Connection staff member shall serve as staff liaison to the Ad-Comm. The staff liaison shall take minutes at all meetings of the Ad-Comm, maintain a record of attendance, record all roll-call votes, and assist with administrative tasks on behalf of the Ad-Comm. The minutes of each regular or special Ad-Comm meeting shall be presented to the Ad-Comm for approval at the next regular meeting, and to the Board of Directors at the regular Board meeting immediately following approval by the Ad-Comm.

Bylaws of the County Connection Advisory Committee

Miscellaneous

Annual Workplan

Each Fiscal Year, the Ad-Comm shall draft and submit to the Board of Directors a proposed Ad-Comm workplan for the coming year, for consideration and approval at the next regularly scheduled Board meeting. The proposed workplan will include planned topics to be addressed by the Ad-Comm, suggested timelines for discussing those topics, and specific proposed agenda items as appropriate.

Public Statements

No Member of the Ad-Comm shall speak, or represent themselves as a spokesperson for County Connection, or make any public statements on behalf of County Connection without express authorization by County Connection.

Conflict of Interest

No Ad-Comm Member shall engage in any employment, activity, or enterprise for compensation which is inconsistent, incompatible, in conflict with, or inimical to their duties, functions or responsibilities on the Ad-Comm. Such Member shall not perform any work, service, or counsel for compensation outside of their responsibilities where any part of their efforts shall be reviewed by the Ad-Comm.

Members of the Ad-Comm shall comply with the provisions of the California Political Reform Act (Government Code Section 87100, et seq.) and doctrine of common law conflicts of interest. Each Member shall file an Annual Statement of Economic Interests. Individual Members shall disclose and disqualify themselves from participating in any decision in which they have a financial interest under the standards of the California Political Reform Act.

Amendments

Proposed amendments to these bylaws may be submitted to the Board of Directors by the Ad-Comm, with the approval of the County Connection General Manager or their designee. Amendments shall be incorporated into the bylaws only by approval of the Board of Directors.

To: Advisory Committee

Date: July 31, 2026

From: Pranjal Dixit, Manager of Planning

Reviewed by: AMS

SUBJECT: Fall Bid Update

Background:

Up to four times a year, County Connection updates its service and schedules to reflect current passenger demand, traffic conditions, school schedules, staffing, and funding availability. These changes have become more frequent in recent years as the persistent increase in regional traffic congestion has necessitated frequent schedule adjustments to maintain reliable service delivery. The four annual service changes coincide with the start of the four annual bid periods, commonly known as the Spring, Summer, Fall, and Winter Bids. To ensure regional coordination, two of the four service changes are also aligned with other Bay Area transit agencies, specifically the biannual “Big Sync” in January and August.

Fall Bid Changes:

Effective August 9, 2026, the Fall Bid will include several key adjustments designed to improve reliability, connectivity, and overall rider experience, including the following:

- **Routes 4, 7 and 16 (Walnut Creek, Concord, Pleasant Hill and Martinez)**
Schedules are being modified to improve operator recovery times and reduce early mid-trip arrivals
- **Routes 93X (Walnut Creek, Concord, and Antioch)**
In response to passenger feedback, a minor schedule adjustment will be made to the last run of the day to improve connections with BART.
- **Stop spacing improvements (Routes 15, 16, 17, 18 and 316)**
Six closely spaced stops will be removed to reduce route delays. Fewer frequent stops mean fewer delays, resulting in shorter trip times for passengers.
- **Resume 600 School Series (Systemwide)**
School service resumes for Academic Year 2026-27 (school service to schools in the Mt. Diablo School District resumes three days earlier on August 6, 2026).

Ridership Trends:

Following three years of sustained growth, ridership has begun to stabilize, as illustrated in **Figure 1**. Weekend ridership and ridership on our 600-series school routes are both above pre-pandemic levels, reflecting shifting commute patterns, changing rider demographics, and the positive impact of youth programs such as Youth Ride Free and Pass2Class. As of May 2026, ridership on weekends and on our 600-series school routes reached 130% and 119% of pre-pandemic levels respectively, while ridership

on weekday local routes sits at 85% of pre-pandemic levels, and weekday express routes are at 51% of pre-pandemic levels. Systemwide ridership is at 84% of pre-pandemic level year-to-date.

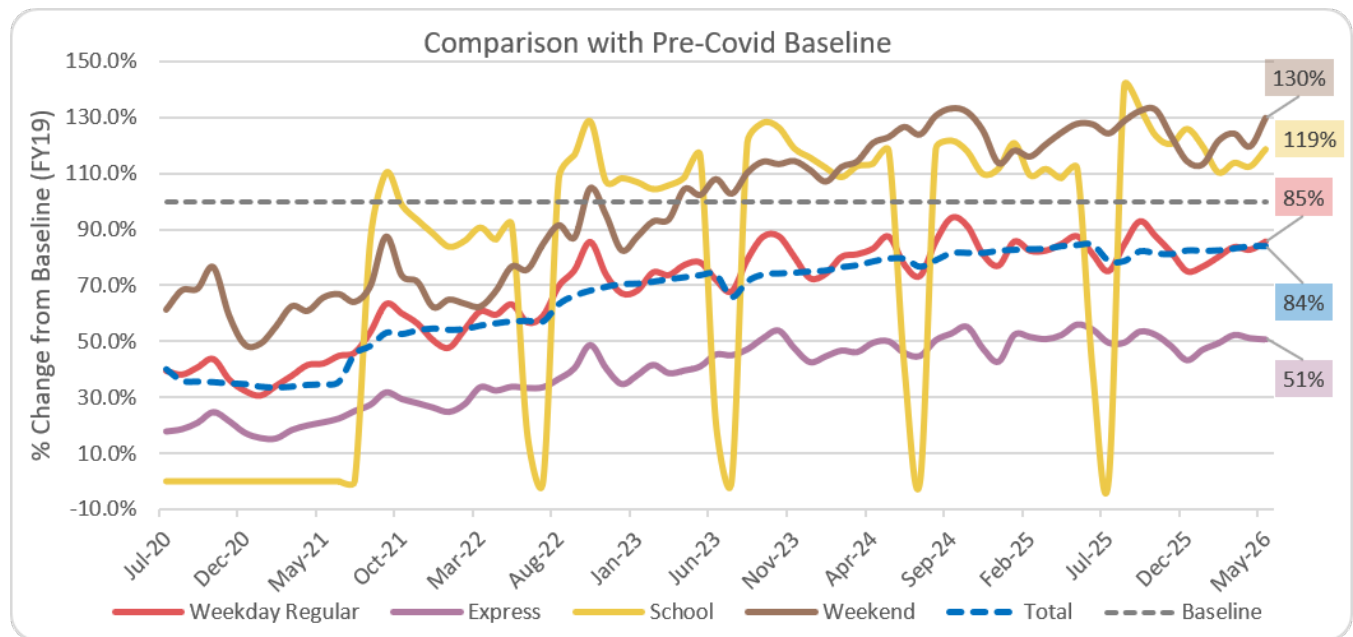


Figure 1: Ridership Recovery Trend

Financial Implications:

None, for information only.

Recommendation:

None, for information only.

Action Requested:

None, for information only.

Attachments:

None.