

County Connection

2477 Arnold Industrial Way Concord, CA 94520-5326 (925) 676-7500 countyconnection.com

MARKETING, PLANNING & LEGISLATIVE COMMITTEE

MEETING AGENDA

Thursday, August 6, 2026

8:30 a.m.

Lamorinda Office of County Supervisor Candace Andersen
3338 Mt. Diablo Blvd, Lafayette, CA 94549

The committee may take action on each item on the agenda, even items that are listed as “information only”. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the committee.

1. Approval of Agenda
2. Public Communication
3. Approval of Minutes from June 4, 2026*
4. State Legislative Update – Verbal Update
5. CCTA Coordinated Call for Projects*
(Staff will provide an update on CCTA’s recent call for projects.)
6. San Ramon Senior Center Shuttle Transition to LINK Paratransit*
(Staff will provide an update on the transition of riders from the senior center shuttle to LINK.)
7. Youth Ride Free Update*
(Staff will share an update on recent Youth Ride Free program performance.)
8. Community Events*
9. Committee Comments
10. Future Agenda Items
11. Next Meeting – September 3, 2026
12. Adjournment

*Enclosure

FY2026/2027 MP&L Committee

Candace Andersen – Contra Costa County, Amy Worth – Orinda, Kevin Wilk – Walnut Creek,
Marisol Rubio – San Ramon

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General Information

Public Comment: Public comment may be submitted via email to rjones@cccta.org. Please indicate in your email the agenda item to which your comment applies. Comments submitted before the meeting will be provided to the Committee before the meeting. Comments submitted after the meeting is called to order will be included in the correspondence that will be provided to the full Board.

Oral public comments will also be accepted during the meeting. If you have anything that you wish to be distributed to the committee and included for the official record, please include it in your email. Comments that require a response may be deferred for staff reply.

Availability of Public Records: This agenda, and all public records relating to an open session item on this agenda which are not exempt from disclosure pursuant to the California Public Records Act and are distributed to a majority of the legislative body, will be made available for public inspection by posting them to County Connection's website at www.countyconnection.com.

Accessible Public Meetings: Upon request, County Connection will provide written agenda materials in appropriate alternative formats, and provide disability-related modifications or accommodations including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings and provide comments at or related to public meetings. Please submit a request, including your name, phone number and/or email address, and a description of the modification, accommodation, auxiliary aid, service, or alternative format requested at least two days before the meeting. Requests should be sent to the Manager of Marketing & Communications, Ryan Jones, at 2477 Arnold Industrial Way, Concord, CA 94520 or rjones@cccta.org. Requests made by mail must be received at least two days before the meeting. Requests will be granted whenever possible and resolved in favor of accessibility.

Shuttle Service: With advance notice, a County Connection LINK shuttle can be provided from the Lafayette BART station for all individuals wishing to attend the meeting. To arrange for the shuttle service, please call (925) 938-7433 between 8:00 am and 5:00 pm at least one day prior to the meeting.

Currently Scheduled Board and Committee Meetings

Board of Directors:	Thursday, August 20, 9:00 a.m. County Connection Board Room 2477 Arnold Industrial Way, Concord, CA 94520
Administration & Finance Committee:	Wednesday, September 2, 9:00 a.m. County Connection Administrative Offices 2477 Arnold Industrial Way, Concord, CA 94520
Advisory Committee:	Thursday, August 6, 1:30pm County Connection Board Room 2477 Arnold Industrial Way, Concord, CA 94520
Marketing, Planning & Legislative Committee:	Thursday, September 3, 8:30 a.m. Lamorinda Office of County Supervisor Candace Andersen 3338 Mt. Diablo Blvd, Lafayette, CA 94549
Operations & Scheduling Committee:	Friday, August 7, 8:30 a.m. Pleasant Hill City Hall, Small Community Meeting Room 100 Gregory Lane, Pleasant Hill, CA 94523

The above meeting schedules are subject to change. Please check the County Connection Website (www.countyconnection.com) or contact County Connection staff at (925) 676-1976 to verify date, time, and location.

This agenda is posted on County Connection's Website (www.countyconnection.com) and at the County Connection Administrative Offices, 2477 Arnold Industrial Way, Concord, California

County Connection

2477 Arnold Industrial Way

Concord, CA 94520-5326

(925) 676-7500

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Summary Minutes Marketing, Planning, and Legislative Committee Thursday, June 4, 2026, 8:30 a.m.

Directors: Candace Andersen, Marisol Rubio, Kevin Wilk, Amy Worth
Staff: Bill Churchill, Ruby Horta, Andrew Smith, Pranjal Dixit, Ryan Jones, Kyle Boehm
Public: None

Call to Order: Meeting called to order at 8:30 a.m. by Director Rubio.

1. Approval of Agenda

The Committee approved the agenda.

2. Public Communication

None.

3. Approval of Minutes from May 7, 2026

The Committee approved the minutes.

4. State Legislative Update

Mr. Churchill shared the recent efforts to oppose the California Air Resources Board's (CARB) amendments to the Greenhouse Gas Reduction Fund. Mr. Churchill shared the amendments' impacts to County Connection, which include the LCTOP and TIRCP programs. Mr. Churchill also spoke on advocacy efforts to meet with County Connection's local delegation to the California Legislature. Mr. Churchill also provided an update on the Build America Act.

5. On-Call Planning Services

Mr. Dixit shared that in 2023, County Connection awarded a contract to Transportation Management & Design (TMD), which expired in March 2026. Over the three years of that contract, staff issued work orders for various projects which included an onboard passenger survey, the Transit Corridor Study, Title VI Program update, and development of bus stop spacing guidelines. As transit agencies reimagine services, County Connection seeks to issue a Request for Proposals (RFP) for a new on-call planning consultant contract.

6. State Audit Report

Ms. Horta discussed the recent state audit report findings. The audit reviewed six bus service agencies in the East Bay, including County Connection and the final report was released on May 28, 2026. Some of the key findings of the report included that the East Bay agencies audited regularly coordinate amongst each other, a recommendation that the Legislature consider amending state law

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to extend the Innovative Clean Transit (ICT) regulation deadline or allocate new funds to the transit agencies for these purchases. Combining the Easy Bay transit agencies was not a recommendation.

7. Youth Ride Free

Mr. Jones shared that early engagement efforts to promote Youth Ride Free has had a strong showing online, including new platforms such as SnapChat to engage with new, younger audiences. As well, staff is coordinating with Tri Delta Transit, WestCAT, and Contra Costa Transportation Authority to share messaging and printed assets across the county.

8. Community Events

Mr. Jones shared the outreach calendar for June which included 10 Mobile Lobby events throughout central Contra Costa County. Additionally, Mr. Jones shared that staff will be participating in the Summer Unhoused Resource Fair at the Concord Library on June 11. There were three class passes (school field trips arranged on County Connection buses) scheduled for the month.

9. Committee Comments

None.

10. Future Agenda Items

None.

11. Next Scheduled Meeting

The next meeting was scheduled for Thursday, August 6, 2026, at 8:30 a.m. in person at Supervisor Andersen's Office, 3338 Mt. Diablo Blvd., Lafayette, CA.

12. Adjournment – The meeting was adjourned at 9:22 a.m.

Minutes prepared and submitted by Ryan Jones, Manager of Marketing & Communications.

To: Marketing, Planning, & Legislative Committee

Date: July 30, 2026

From: Kyle Boehm, Grants Administrator

Reviewed by: AMS

SUBJECT: CCTA Coordinated Call for Projects

Background: On June 23, 2026, the Contra Costa Transportation Authority (CCTA) released the Countywide Coordinated Call for Projects (CCFP). The CCFP combines the Metropolitan Transportation Commission's One Bay Area Regional Grant Cycle 4 (OBAG 4) and Community Action & Regional Empowerment (CARE) programs; the Bay Area Air District's Transportation Fund for Clean Air (TFCA) Additional Bicycle Infrastructure Program; and CCTA's Measure J Transportation for Livable Communities (TLC) and Pedestrian, Bicycle and Trail Facilities (PBTF) programs into a single call for projects. In response, County Connection is partnering as a joint applicant with the City of Pleasant Hill and the City of Walnut Creek to provide support to three projects within our service area:

Coggins Drive Active Transportation Enhancements Project – City of Pleasant Hill:

This project will construct Class II buffered bike lanes in both directions along Oak Park Boulevard from Pleasant Valley Drive to Buskirk Avenue, and a two-way Class IV separated bikeway on the north side of Coggins Drive from Buskirk Avenue to the Iron Horse Trail. Construction of these improvements will reduce the number of travel lanes from four to two and will include traffic calming features such as bulb-outs, bus boarding islands, and narrowed vehicular travel lanes. By closing a critical gap, the project will enhance connectivity, support mode shift, and expand active transportation options. As a key first- and last-mile investment, the project will improve bicycle access to the Pleasant Hill BART station and bus transit hub, helping residents and commuters more easily connect to regional destinations on transit. County Connection staff provided the City with a letter of support for this project, included as Attachment 1.

Contra Costa Boulevard Active Transportation Project – City of Pleasant Hill:

This project proposes a Class IV separated bikeway on Contra Costa Boulevard. This facility will provide a direct connection to the EBMUD Trail—a local trail corridor linking the Contra Costa Canal Trail, Pleasant Hill Middle School, the Pleasant Hill Library, and a large residential area with Downtown Pleasant Hill and the higher-density housing, shops and restaurants, employment centers, and transit stops contained therein. This project will also improve access from these communities to key destinations and regional infrastructure. Keeping in mind that almost every passenger on a County Connection bus starts and ends their trip as either a pedestrian or bicyclist, this project will also improve access to public transit. The project includes improvements to several existing bus stops along Contra Costa Boulevard and at cross-street intersections. By closing a critical gap, the project will enhance connectivity, support mode shift, and expand active transportation options. A letter of support for the project is included as Attachment 2.

Better Bus Stops 2 Project - City of Walnut Creek:

This project proposes a continuation of the City of Walnut Creek's Better Bus Stops Project. The project provides another set of access and safety improvements at bus stops throughout Walnut Creek by means of removal or replacement of existing non-compliant shelters with new accessible, solar-powered bus shelters, improvements to sidewalks and ADA access, increased site lighting, the addition of benches, and real-time arrival signage. Staff will provide a letter of support for this project as the City's grant application nears completion.

Financial Implications:

Apart from a limited amount of staff time providing feedback and reviewing the project plans as part of their normal course of duties, there will be no financial impact to County Connection.

Recommendation:

None, for information only.

Action Requested:

None, for information only.

Attachments:

Attachment 1: Letter of Support for Coggins Drive Active Transportation Enhancements Project

Attachment 2: Letter of Support for Contra Costa Boulevard Active Transportation Project



July 17, 2026

Tim Haile, Executive Director
Contra Costa Transportation Authority
2999 Oak Road, Suite 100
Walnut Creek, CA 94597

RE: Letter of Support for the 2026 Contra Costa Transportation Authority (CCTA) Coordinated Call for Projects (CCFP) Grant Application on the Coggins Drive Active Transportation Project

Dear Mr. Haile:

The Central Contra Costa Transit Authority (County Connection) would like to express our strong support for the City of Pleasant Hill's Coggins Drive Active Transportation Enhancement Project. County Connection provides fixed-route and paratransit bus service throughout the Contra Costa County community, including two weekday routes and one weekend route through the project area.

Through development of the SS4A Comprehensive Safety Action Plan and the City's Bicycle and Pedestrian Master Plan, residents identified Oak Park Boulevard and Coggins Drive as priority corridors for improving safety and accessibility. Bicycle facilities do not exist along the project corridor which spans Oak Park Boulevard and Coggins Drive between Pleasant Valley Drive and the Iron Horse Trail, leading bicyclists to ride on sidewalks or choose to drive. This corridor is included in the MTC Active Transportation Network and the City of Pleasant Hill's Bicycle Priority Area, underscoring the need for targeted improvements.

Consisting of one continuous street with a name change at Buskirk Avenue, Oak Park Boulevard is a four-lane east/west arterial while Coggins Drive is a four-lane east/west collector. The corridor provides connections to the Iron Horse Trail, the Pleasant Hill BART station, Pleasant Hill Library, the EBMUD Trail, and Pleasant Hill Middle School. Across the project area, slip lanes and limited bicycle, pedestrian, and transit facilities constrain connectivity and access to key destinations.

This project will construct Class II buffered bike lanes in both directions along Oak Park Boulevard from Pleasant Valley Drive to Buskirk Avenue, and a two-way Class IV separated bikeway on the north side of Coggins Drive from Buskirk Avenue to the Iron Horse Trail. Construction of these improvements will reduce the number of travel lanes from four to two and will include traffic calming features such as bulb-outs, bus boarding islands, and narrowed vehicular travel lanes. By closing a critical gap, the project will enhance connectivity, support mode shift, and expand active transportation options. As a key first- and last-mile investment, the project will improve

bicycle access to the Pleasant Hill BART station and bus transit hub, helping residents and commuters more easily connect to regional destinations on transit.

County Connection strongly supports this project and believes that it will significantly benefit the quality of life of our passengers and the community as a whole and will improve access to the regional transit network. We look forward to the completion of this very impactful project.

Sincerely,

A handwritten signature in cursive script, reading "William H. Churchill". The signature is written in black ink and is positioned above the printed name and title.

Bill Churchill
General Manager



July 17, 2026

Tim Haile, Executive Director
Contra Costa Transportation Authority
2999 Oak Road, Suite 100
Walnut Creek, CA 94597

RE: Letter of Support for the 2026 Contra Costa Transportation Authority (CCTA) Coordinated Call for Projects (CCFP) Grant Application on the Contra Costa Boulevard Active Transportation Project

Dear Mr. Haile:

The Central Contra Costa Transit Authority (County Connection) would like to express our strong support for the City of Pleasant Hill's Contra Costa Boulevard Active Transportation Project. County Connection provides fixed-route and paratransit bus service throughout the Contra Costa County community, including three weekday routes and two weekend routes through the project area.

Through development of the Safe Streets for All (SS4A) Comprehensive Safety Action Plan and the City's Bicycle and Pedestrian Master Plan, residents identified Contra Costa Boulevard as a priority corridor for improving safety and accessibility. Existing Class III bicycle facilities do not provide a comfortable experience for many users, leading bicyclists to ride on sidewalks or choose to drive, thereby impacting the safety and comfort of both bicyclists and pedestrians. Additionally, the corridor is included in the Metropolitan Transportation Commission's (MTC) Active Transportation Network and the City of Pleasant Hill's High Injury Network, underscoring the need for targeted improvements.

Contra Costa Boulevard is a six-lane north/south regional arterial linking Walnut Creek to northern Contra Costa County that is frequently used as an alternative to I-680, and it contains numerous commercial access points, closely spaced intersections, and vehicle turning movements that impact the comfort and safety of pedestrians and bicyclists. Across the project area, limited facilities constrain connectivity and access to key destinations.

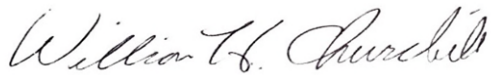
This application proposes a Class IV separated bikeway on Contra Costa Boulevard. This facility will also provide a direct connection to the EBMUD Trail—a local trail corridor linking the Contra Costa Canal Trail, Pleasant Hill Middle School, the Pleasant Hill Library, and a large residential area with Downtown Pleasant Hill and the higher-density housing, shops and restaurants, employment centers, and transit stops contained therein. This project will also improve access from these communities to key destinations and regional infrastructure.

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County Connection, 2477 Arnold Industrial Way, Concord, CA 94520
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Keeping in mind that almost every passenger on a County Connection bus starts and ends their trip as either a pedestrian or bicyclist, this project will also improve access to public transit. Furthermore, the project includes improvements to several existing bus stops along Contra Costa Boulevard and at cross-street intersections. By closing a critical gap, the project will enhance connectivity, support mode shift, and expand active transportation options.

County Connection strongly supports this project and believes that it will significantly benefit the quality of life of our passengers and the community as a whole and will improve their ability to move throughout the region. We look forward to the completion of this critically important project.

Sincerely,

A handwritten signature in cursive script that reads "William H. Churchill". The signature is written in dark ink and is positioned above the printed name and title.

Bill Churchill
General Manager

To: Marketing, Planning, & Legislature Committee

Date: July 27, 2026

From: Rosa Noya, Manager of Accessible Services

Reviewed by: JS

SUBJECT: San Ramon Senior Center Shuttle Transition to LINK Paratransit -Service Update

Background:

Following discussions with the City of San Ramon in late 2025 regarding the planned discontinuation of its Senior Shuttle program, County Connection worked collaboratively with City staff throughout the Spring to develop a plan to transition eligible riders onto County Connection's LINK ADA paratransit service. The effort included targeted outreach, on-site ADA eligibility assessments, rider enrollment events, and education to ensure seniors understood the LINK ADA Paratransit program and eligibility requirements.

Recognizing that LINK is an eligibility-based service, outreach focused on individuals whose disabilities or health-related conditions may prevent them from independently using fixed-route transit.

Transition Update:

Effective July 1, 2026, about a dozen eligible San Ramon Senior Center riders began transitioning to LINK ADA Paratransit. The transition has been successful, with positive feedback received from both the Senior Center Staff and newly enrolled riders.

City staff commended County Connection for its communication, planning, and on-site enrollment efforts. They also noted riders' appreciation for the expanded mobility provided through LINK, including access to destinations beyond the Senior Center. Additionally, at County Connection's direction, the LINK contractor, Transdev, is coordinating shared trips for groups of riders traveling to and from the Senior Center, improving convenience while supporting efficient service delivery.

The successful transition reflects the collaborative efforts of County Connection and Transdev staff. Special recognition is extended to Accessible Services staff for conducting outreach, eligibility assessments, and rider enrollment, and to the Transdev Operations team for coordinating reservations, dispatch, and coordinating subscription service. Their planning, professionalism, and teamwork ensured a seamless transition for San Ramon riders.

Financial Implications:

The transition of eligible San Ramon Senior Center riders to LINK ADA Paratransit is anticipated to have a minimal financial impact and will be accommodated through the program's normal operating budget and service delivery.

Recommendation:

None. For information only.

Action Requested:

None. For information only.

Attachments:

None.

To: Marketing, Planning, & Legislature

Date: July 21, 2026

From: Ryan Jones, Manager of Marketing & Communications

Reviewed by: AMS

SUBJECT: Youth Ride Free Update

Background:

The Youth Ride Free (YRF) program is designed to boost ridership over the summer months while helping young people build familiarity and confidence in riding transit. In June and July 2025, County Connection launched and funded the YRF program, a two-month pilot that allowed riders 18 and under to travel fare-free on all fixed-route buses. Tri Delta Transit and WestCAT also participated in the regional effort, paid for with their own funding. Designed to remove barriers to access, the program required no application, special passes, or ID.

The pilot was a huge success, with 25,000 recorded youth trips across County Connection over the two-month period—a 1,600% increase in participation compared to the previous summer’s youth program, Contra Costa Transportation Authority’s (CCTA) Summer Youth Pass, which they discontinued later that year. Building on this success, County Connection, Tri Delta Transit, and WestCAT brought back Youth Ride Free for summer 2026. Funding for County Connection’s 2026 Youth Ride Free program is being provided by Measure J contributions from TRANSPAC and SWAT, with CCTA providing help with countywide promotional support, including engagement with school districts, city and county offices, and libraries.

Community Engagement:

Building on last year’s online engagement strategy, County Connection promoted YRF through ads on buses and through targeted social media ads based on location, age, and spoken language. The primary audience for social media engagement was youth, ages 13-16, who are beginning to gain independence and are more likely to be receptive to programs like Youth Ride Free that allow them to travel on their own. For this age group, many do not yet have driver’s licenses or are seeking alternatives to relying on others for rides. Our secondary audience are parents and guardians of children ages 6–12, who are key decision-makers and typically manage their children’s activities and schedules.

Messaging around YRF began in May and was focused on awareness of the program and driving youth ages 13-18 to join the Leaderboard at youthridefree.com. The Leaderboard is an engagement tool that allows participants to log their rides and compete for weekly prizes. The following tables show engagement numbers on the various social media platforms, which were a mix of paid advertisements and organic posts (social media postings that are willingly shared).

Table 1: Ad Views on Social Media Platforms Used in Both 2025 and 2026

PLATFORM	YEAR	AD VIEWS (English)	AD VIEWS (Spanish)	NOTES
TikTok	2025	227,612	-	Paid/Organic
	2026	159,376	67,978	
Meta	2025	282,712	160,855	Paid/Organic
	2026	138,194	107,171	
Twitter (X)	2025	21,612	20,706	Paid
	2026	505,443	192,181	
TOTAL	2025	531,936	181,561	
	2026	803,013	367,330	

Table 2: Ad Views on Social Media Platforms Used only in 2026

PLATFORM	YEAR	AD VIEWS (English)	AD VIEWS (Spanish)	NOTES
Instagram	2026	46,695	12,118	Paid/Organic
Snapchat	2026	309,589	15,479	Paid
Reddit	2026	4,021	1,200	Paid
TOTAL	2026	360,305	28,797	

This year, the online YRF campaign about 1,200,000 views of English-language ads and about 400,000 views of Spanish-language ads. The ads built awareness of the YRF program drove traffic to the website, which brought in about 15,000 visitors between May 20 and July 22, 2026.

Web traffic to *youthridefree.com* was a shared marketing effort by County Connection, Tri Delta Transit, WestCAT, and CCTA, which combined social media advertising as well as printed assets such as flyers and posters with QR codes to the site.

Ridership Overview:

As expected, the combination of free fares and the removal of barriers to entry (i.e. no need to sign up for a program to obtain a special pass) resulted in a significant increase in youth ridership, not only for County Connection, but for our YRF partners Tri Delta Transit and WestCAT. The following is a summary of YRF ridership for the month of June 2026 (the ridership figures for July are not yet available):

- Youth Ridership: 13,422 (up from 15.6% rides in June 2025)
- Youth ridership as a percentage of all weekday rides: 6.8% (11.5% when excluding free routes)
- Youth ridership as a percentage of all weekend rides: 4.5% (11.3% when excluding free routes)
- Most popular routes for youth riders:
 - Weekdays: Routes 6, 10, 15, 20, and 35
 - Weekends: Routes 310, 320, 321, and 335

Survey of Youth and Parents:

CCTA is currently conducting an online survey of youth who have participated in Youth Ride Free and their parents. The survey is open through September 4, 2026 and is being promoted by CCTA, County Connection, Tri Delta Transit, and WestCAT. Once the survey concludes, staff will work with CCTA to share the survey's findings.

Financial Implications:

The marketing costs associated with Youth Ride Free are included in the Promotions Budget, with the youth fares paid for with Measure J Funding.

Recommendation:

None, for information only.

Action Requested:

None, for information only.

Attachments:

None.

To: Marketing, Planning, & Legislative Committee

Date: July 30, 2026

From: Ryan Jones, Manager of Marketing & Communications

Reviewed by: AMS

SUBJECT: Community Events

Background:

County Connection offers a Mobile Lobby, where staff visit various locations within our service area. When possible, staff also participate in select community and business events, and coordinates Class Pass field trips for schools served by our fixed routes.

Additional Information:

County Connection continues in-person customer outreach with the Mobile Lobby throughout our service area, including visits to libraries, senior centers, and transit hubs to assist people with trip planning, Clipper Access (formerly RTC) card and LINK (paratransit) applications, signing up with the Clipper app, and answering other general inquiries about our services.

For July, staff held six Mobile Lobby events and two school outreach events. Staff has two Mobile Lobby events scheduled in August, one school outreach event, and one Class Pass trip (a school field trip taken on County Connection).

For those who wish to come to our office, our lobby is open to the public on weekdays from 8:00 a.m. to 3:00 p.m., and our Customer Service Representatives answer phones on weekdays from 6:30 a.m. to 6:30 p.m.

Financial Implications:

Any costs associated with events are included in the Promotions budget.

Recommendation:

None, for information only.

Action Requested:

None, for information only.

Attachments:

Attachment 1: August 2026 Calendar



County Connection

August 2026



IN PERSON HELP WITH SENIOR/YOUTH CLIPPER CARDS - PARATRANSIT SERVICES - TRIP PLANNING

VISIT A COUNTY CONNECTION LOBBY NEAR YOU!

SUN	MON	TUES	WED	THUR	FRI	SAT
						01
02	03	04	05	06	07	08
09	10	11	12	13	14	15
16	17	18	19	20 PLEASANT HILL SENIOR CENTER 8:30-10:30a	21	22
23	24	25	26 MARTINEZ SENIOR CENTER 8:30-10:30a	27	28	29
31	30					