

To: Marketing, Planning, & Legislative Committee

Date: May 27, 2026

From: Ryan Jones, Manager of Marketing & Communications

Reviewed by: AMS

SUBJECT: Community Events

Background:

County Connection offers a Mobile Lobby, where staff visit various locations within our service area. When possible, staff also participate in select community and business events, and coordinates Class Pass field trips for schools served by our fixed routes.

Additional Information:

County Connection continues in-person customer outreach with the Mobile Lobby throughout our service area, including visits to libraries, senior centers, and transit hubs to assist people with trip planning, Clipper Access (formerly RTC) card and LINK (paratransit) applications, signing up with the Clipper app, and answering other general inquiries about our services.

Staff has 10 Mobile Lobby events scheduled in June and there are three Class Pass trips scheduled (school field trips taken on County Connection). Staff will also be attending the Summer Unhoused Resource Fair at the Concord Library on June 11.

For those who wish to come to our office, our lobby is open to the public on weekdays from 8:00 a.m. to 3:00 p.m., and our Customer Service Representatives answer phones on weekdays from 6:30 a.m. to 6:30 p.m.

Financial Implications:

Any costs associated with events are included in the Promotions budget.

Recommendation:

None, for information only.

Action Requested:

None, for information only.

Attachments:

Attachment 1: June 2026 Calendar



County Connection

JUNE 2026



IN PERSON HELP WITH SENIOR/YOUTH CLIPPER CARDS - PARATRANSIT SERVICES - TRIP PLANNING

VISIT A COUNTY CONNECTION LOBBY NEAR YOU!

SUN	MON	TUES	WED	THUR	FRI	SAT
	01 RIDING RT 20 DVC 9:21a Concord BART 9:50a	02 -	03 -	04 RIDING RT 9 DVC 12:00p	05 -	06 -
07 -	08 -	09 -	10 MARTINEZ SENIOR CENTER 8:30-10:30a	11 RIDING RT 18 Amtrak 10:11a Pleasant Hill BART 11:25a	12 -	13 -
14 -	15 RIDING RT 19 Amtrak 11:21a Concord BART 12:11p	16 -	17 -	18 PLEASANT HILL SENIOR CENTER 8:30-10:30a	19 RIDING RT 35 SRTC 10:40a Dublin BART 11:45a	20 -
21 	22 RIDING RT 98X Amtrak 11:43a Walnut Creek BART 12:28p	23 -	24 -	25 CLAYTON LIBRARY 10a-Noon	26 -	27 -
28 -	29 RIDING RT 1 Rossmoor 11:14a	30 -				