

To: Board of Directors

Date: August 5, 2026

From: John Sanderson, Director of ADA & Specialized Services

Reviewed by: *Ref*

SUBJECT: Release of RFP for County Connection and LAVTA Joint Paratransit Procurement

Background:

County Connection and the Livermore Amador Valley Transit Authority (LAVTA) jointly contract with Transdev Services, Inc. to provide ADA paratransit and associated services. Under the current agreement with LAVTA, County Connection serves as the lead agency for both systems. The current Transdev contract took effect July 1, 2022, and included a four-year base term, plus a single option for a one-year extension. In November 2025, following the A&F Committee's review, the Board authorized staff to execute the option. Written notice was provided to Transdev on March 31, 2026, extending the contract through June 30, 2027. No further option terms are available; therefore, a successor contract must take effect July 1, 2027. Since September 2025, the joint County Connection/LAVTA Paratransit Ad-Hoc Committee has met to shape the future of the two agencies' paratransit partnership and guide the joint procurement for a new combined contract.

Procurement Approach & Next Steps:

Consistent with regional goals for interagency coordination and to maintain the economies of scale enjoyed under the current contract, County Connection and LAVTA will again procure paratransit services jointly, under a Memorandum of Understanding (MOU) which will run concurrently with the paratransit contract. County Connection will continue to serve as the lead agency, and fixed costs will continue to be allocated between County Connection and LAVTA based on the share of total revenue hours attributable to each. Continuing the consolidated model will allow both agencies to share management, dispatch, scheduling, and related resources, reducing redundancy and cost relative to standalone contracts.

The paratransit contract encompasses a wide array of overlapping programs, including County Connection LINK, LAVTA Wheels Dial-A-Ride, BART ADA paratransit coverage, One-Seat Regional Ride service, Alamo Creek flex-route shuttle service, emergency response/mutual aid service, and other special transportation services. Because the current contract is unusually complex for an operation of this size, a central goal of the new Scope of Work is to make the successor contract clearer to administer and oversee. The new Scope of Work carries these services forward while introducing significant changes such as: shared service standards across both agencies' programs, greater accountability for subcontractors, a more unified service model, and a substantial reorganization toward that clarity.

Staff anticipates releasing the Request for Proposals on September 1, 2026, with proposals due in October, evaluation and scoring in November and December, and a recommendation for award to the County Connection and LAVTA Boards in January 2027. This schedule provides a substantial startup and transition runway ahead of the current contract's June 30, 2027 expiration. Staff also continues to monitor the Connect Bay Area funding measure on the November 2026 ballot, the outcome of which may affect operating revenues; building appropriate flexibility into the new contract is an active focus of the current procurement work.

Financial Implications:

None at this time. Cost implications will be presented to the Board with the recommendation for contract award.

Recommendation:

None. Information only.

Action Requested:

None. Information only.

Attachments:

None.